

**SMARTECH**

*NetCheck* Project  
**Requirements Analysis Report**

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# **1. PROJECT SCOPE AND DEFINITION**

## **1.1 Project Title**

Our project title is “NetCheck”.

## **1.2 Problem Definition**

In today’s world, Internet has become the key tool in every aspect of life. However, it has the misfortune of being vulnerable to abuse. Being dependent on the Internet, organizations have to take precautions for abuse. At this point, software tools appear to act as the protector against malicious usage.

## **1.3 Project Scope**

NetCheck will be a web-based application level gateway which will mainly provide the following facilities:

- Real-time network monitoring
- Content filtering
- Download restriction
- Access restriction
- Statistical data about network traffic
- Caching
- Web interface for the control of the program

The following sections of this report intend to explain these facilities and the requirements that should be met by our product.

## 2. MARKET OBSERVATION

Market observation is one of the key concepts in order to understand what the system is. With this aim in mind, we made literature survey and arranged meetings with the customers.

### 2.1 Literature Survey

We have searched the existing programs having similar features with our system in order to improve our knowledge about the current marketplace. With the help of the survey, we have determined the main properties of our application and we have also added some new features on it. In addition, literature survey showed us the missing points in the area. For instance, there are a wide range of features implemented in different software systems but a program supporting the whole features does not exist in the market. A comparative way of thinking enabled us to recognize most necessary features for an application level gateway.

Main properties of the searched programs are summarized below, together with the comparison table.

#### ➤ *Snort*

Snort is one of the best network intrusion detection and prevention systems, besides being free and open source. It makes use of a rule-driven language, which allows inspections based on signatures, protocols and anomalies detected.

Snort has four different running modes: Sniffer mode, Packet Logger mode, Network Intrusion Detection System (NIDS) mode and Inline Mode.

- In Sniffer mode, packets are read off the network and their details are displayed on the console.
- Packet Logger mode logs the packets to the disk. Users can change the default settings for logging to a convenient extend. For instance, there is an option which records incoming packets into subdirectories of the log directory, with the directory names being based on the address of the remote host. Another option, which is especially useful for a high speed network, is logging in binary mode, which is a more compact

form than ASCII format. In this mode, the packets are logged in tcpdump format to a single binary file. This file can later be easily read by either Snort or any other sniffer that supports tcpdump format (e.g. tcpdump or Ethereal).

- The NIDS mode, checks the packets against the rules configured in the configuration file, and decides if any action against an intrusion attempt is to be taken. Users can specify the format of logging and type of alerts. The default mode, which is the full alert mode, prints the alert message in addition to the full packet headers. It is also possible to run Snort with the “fast” option, for example to keep up with a 1000 Mbps connection.
- The Inline mode, obtains packets from iptables instead of libpcap and then uses new rule types to help iptables take actions regarding packets according to the Snort rules.

What makes Snort so powerful is that rules are powerful, flexible and relatively easy to write. For example, implementing a policy-based intrusion detection system is almost always too tricky for many users. However, Snort rules are “readable”, which allows a user to comprehend existing rules and modify them, and provides an opportunity to manipulate the whole system in a well-guided manner.

### ➤ *DansGuardian*

DansGuardian [2] is a web content filtering proxy for Linux, FreeBSD, OpenBSD, NetBSD, Mac OS X, HP-UX, and Solaris systems. It supports the following features:

- Blocking advertisements by the use of an advertisement URL block list,
- Filtering text and HTML pages for pornographic content,
- Filtering according to MIME type and file extension,
- Filtering according to URLs,
- Filtering https requests,
- Working in a 'white list' mode where all sites except those listed are blocked,
- Blocking all IP based URLs,
- Blocking sites when users try using the IP address of the site instead,
- Logging in a human readable format,
- Optional logging in CSV for easy import into databases,

- Ability to switch off filtering for specified sites, parts of sites, browser IP's and usernames,
- Blocking specified source IP's and usernames,
- Blocking or limiting web uploading (e.g. attachments in e-mails),
- Ability to work in a stealth mode where it logs sites that would have been blocked, but does not block them allowing the administrator to monitor users without them knowing.

#### ➤ *WebSense*

Websense [3] is web filtering and web security software with a wide range of features;

- It works at the internet gateway, on the network and at the desktop.
- Web access should be managed with the options; allow, block, quota, continue, block by bandwidth and block by file type.
- Websense protects from spyware, key logging, malicious code and phishing scams.
- It offers the control of IM and P2P network access for the control of the corporation's bandwidth. Unmanaged use of instant message attachments will also be controlled to preserve from risks.
- It blocks the access to spyware websites, and spyware backchannel communication at the gateway and doesn't allow the spyware application to access at the desktop.
- Websense has policies for Windows NT, Active Directory, LDAP, eDirectory and RADIUS.
- For security threats it provides real time updates.
- Use policies can be defined for either groups or individual users.
- MSN messenger is allowed for only Professional Services organizations.
- Playing games is allowed for the employees but they are warned that the activity is not appropriate.
- Reporting tools allow the administrator to view application use and network access attempts.
- Removable devices such as CD/DVD burners, floppy drivers, flash drivers and external hard drives can be controlled by the administrator to supply policy definition flexibility.

- Websense Security Labs are for improving Websense by analyzing web. For gathering feedback from the customer they use AppCatcher and WebCatcher technologies; WebCatcher lets the customers send uncategorized URLs to WebSense for analyzing, AppCatcher is the technology to ensure that latest executables and applications have been categorized and normalized at the customer's side.

#### ➤ *NetNanny*

NetNanny [4] is a security tool especially designed for families who want to protect their children from dangers that they can encounter on the web. For this purpose, it stops illicit material from invading child's computer by filtering and blocking web content while they surf, stopping illegal file sharing, protecting personal info and limiting time spent online.

Main features of NetNanny are;

#### ➤ **Web Filtering ;**

- NetNanny filters out inappropriate terms on web pages, in chat rooms and in e-mails by enabling user to enter keyword lists.
- It enables user to create a "whitelist" of certain web sites so that only those sites, and no others, may be visited or viewed.
- It uses pop-up blockers to keep the screen from filling up with advertisements.
- It has an updatable block list of inappropriate web sites.

#### ➤ **Logging and Monitoring;**

- By monitoring activity, it gives the user the chance of observing the network traffic.
- It gives alerts in case of both intentional and unintentional violations.
- It sends activity reports by email.

➤ **Privacy Protection;**

- It protects user's private information by filtering it out of the data that leaves the computer in email, chat rooms and on the web.

➤ **Time Management;**

- It limits the total amount of time spent online per day.
- It has the option of setting up separate limits for different users.

➤ **Internet Application Blocking**

- It can block access to chat and instant messaging.
- It can block access to Internet games and newsgroups.
- It can prevent illegal downloading of copyrighted or obscene material.

➤ ***Liss II Secure Gateway***

Liss II Secure Gateway [5] is a tool for companies which controls and regulates the traffic between the local network and the Internet and also prevents unauthorized access.

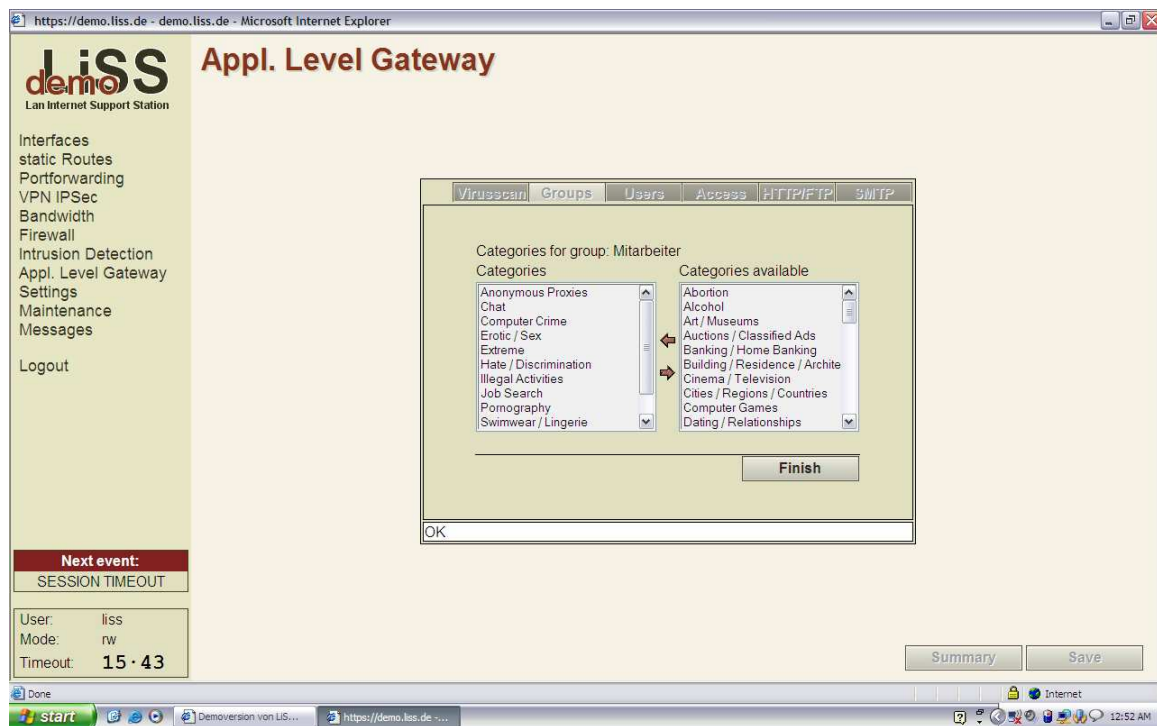
Main features of Liss II Secure Gateway are:

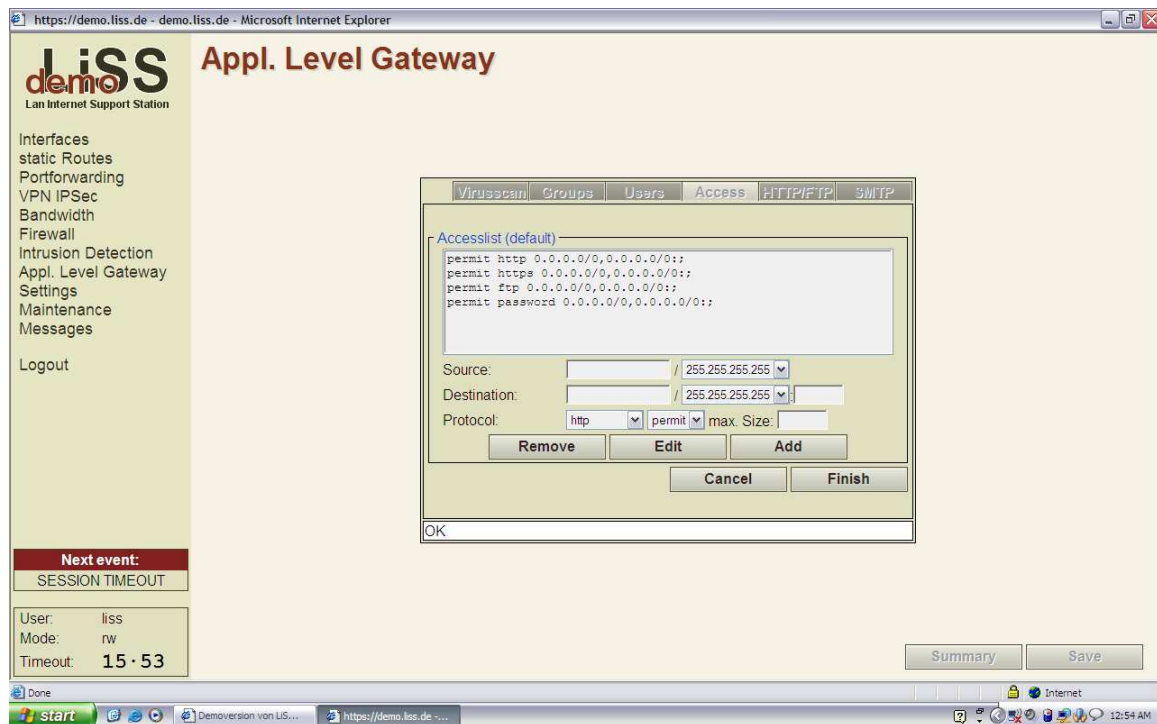
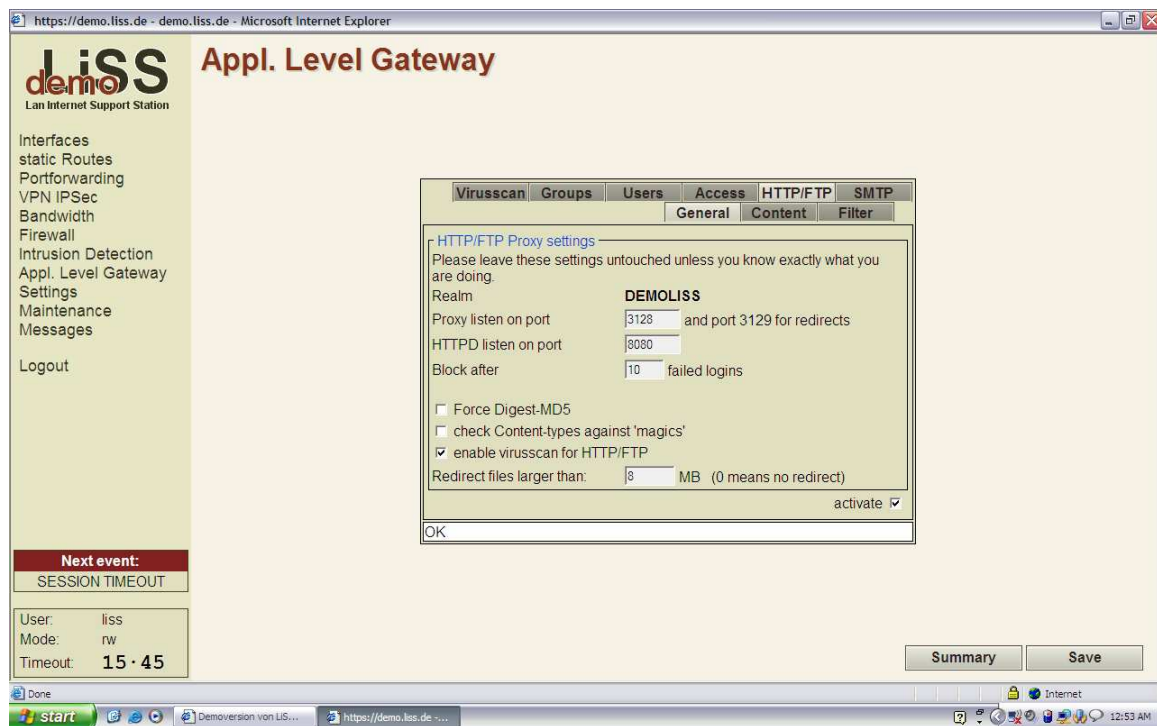
- User identification
- Proxies for HTTP, HTTPS and FTP
- URL-blocking (Whitelists / Blacklists)
- HTML-filtering (JavaScript, ActiveX, etc.)
- Filtering of HTTP-headers
- Active filtering of contents
- Status-orientated packet filter (Stateful inspection)
- Filtering according to IP- and/or MAC address
- Filtering of IP packets according to source, target, port (service) and Interface
- Static NAT



- Intrusion detection system
- Real-time data flow analysis
- Mail alarm
- Limitation of data downloads according to file type und volume
- Comprehensive record-keeping
- Formation of user groups
- Administered via a multilingual web interface

We have gained a better insight into the systems' working principles by examining the Liss' demo. Below, you can find some of the screenshots of the demo. This demo gives us an idea about the user interface part of our program.





https://demo.liss.de - demo.liss.de - Microsoft Internet Explorer



**LiSS**  
Lan Internet Support Station

- Interfaces
- static Routes
- Portforwarding
- VPN IPSec
- Bandwidth
- Firewall
- Intrusion Detection
- Appl. Level Gateway
- Settings
- Maintenance
- Messages
- Logout

## Summary Users

### heinz

- User name: heinz
- Full name: Heinz Meyer
- E-mail address: [heinz@liss.de](mailto:heinz@liss.de)
- expires on: 20040115
- Member of: [Praktikanten](#)

**Access rules (self)**

default					
Access	Protocol	Source	Destination	Port	max. Size
permit	http	0.0.0.0/0	0.0.0.0/0		
permit	https	0.0.0.0/0	0.0.0.0/0		
permit	ftp	0.0.0.0/0	0.0.0.0/0		
permit	password	0.0.0.0/0	0.0.0.0/0		

**Access rules (inherited) from: Praktikanten**

default					
Access	Protocol	Source	Destination	Port	max. Size
permit	http	0.0.0.0/0	0.0.0.0/0		
permit	https	0.0.0.0/0	0.0.0.0/0		
permit	ftp	0.0.0.0/0	0.0.0.0/0		
permit	password	0.0.0.0/0	0.0.0.0/0		

**Filter rules (self)**

**Filter rules (inherited) from: Praktikanten**

**Next event:**  
SESSION TIMEOUT

User: liss  
Mode: rw  
Timeout: 15 · 23

https://demo.liss.de/?action=INT\_start&sessionId=1008C965&schemeid=2

start Demoversion von LIS... https://demo.liss.de - ...

Internet 12:56 AM

	<b>Snort</b>	<b>DansGuardian</b>	<b>Liss II Secure Gateway</b>	<b>WebSense</b>	<b>NetNanny</b>
<b>Network Traffic Monitoring</b>					
<i>Real Time Monitoring</i>	✓		✓	✓	✓
<b>Access Restriction &amp; Content Filtering</b>					
<i>Black List Blocking</i>		✓	✓	✓	✓
<i>White List Blocking</i>		✓	✓	✓	✓
<i>Time-based Blocking</i>					✓
<i>Dynamic Filtering</i>		✓	✓	✓	✓
<i>File Extension Filtering</i>		✓		✓	
<i>MIME Filtering</i>		✓			
<i>PICS Filtering</i>		✓			
<i>Advertisement Filtering</i>		✓			✓
<b>Download Restriction</b>		✓	✓	✓	✓
<b>Post Limiting (Upload Restriction)</b>		✓			
<b>Logging</b>					
<i>Network Traffic Logging</i>	✓	✓	✓	✓	✓
<i>Administrative Action Logging</i>					
<b>Logging Format</b>					
<i>CSV Format</i>		✓			
<i>Tcpdump Format</i>	✓				
<b>Management</b>					
<i>Window-based Interface</i>			✓	✓	✓
<i>Web-based Interface</i>			✓	✓	
<i>Rule-based Management</i>	✓	✓		✓	
<i>Statistics</i>					✓
<i>Administrator Authentication</i>	✓	✓	✓	✓	✓
<i>Automatic Invocation</i>	✓				
<i>Logging in Stealth Mode</i>		✓			
<i>Administrator Reporting (Alerts)</i>	✓		✓	✓	✓

	<b>Snort</b>	<b>DansGuardian</b>	<b>Liss II Secure Gateway</b>	<b>WebSense</b>	<b>NetNanny</b>
<b>Caching</b>	✓				
<b>Multiple-mode Design (Ability to Run in Different Modes)</b>	✓	✓			
<b>Network Intrusion</b>					
<i>Detection</i>	✓		✓	✓	
<i>Prevention</i>	✓			✓	
<b>Spyware Control</b>				✓	

## 2.2 Meetings with Customers

➤ *Have you ever used an application level gateway?*

**ETC-IS:** Yes.

**TR.NET:** Yes.

**Aydın Yazılım:** Yes.

➤ *If so, what is the name of the program?*

**ETC-IS:**

We have used Fort Knox Policy, but due to significant decrease in system performance, we have switched to Cisco PIX 515E (reference) Syslog Server.

**TR.NET:**

We used to use WebSense, but now we do not continue with such a program.

**Aydın Yazılım:**

We would rather not mention the name of our program due to security concerns.

➤ *What are the features of the program that you use? What are the hardware and software specifications required by the program?*

**ETC-IS:**

Cisco PIX has the following facilities:

- A web interface
- IP logging
- Log-based monitoring
- Content filtering
- Network address translation (NAT)
- Blocking specified Instant Messaging applications
- Console based user interface
- Protocol / port control
- Visual alerts notifying attacks

For Fort Knox Policy, which was an NT-based, self-standing hardware firewall, we can list:

- It provides instant monitoring
- It comes with an easy-to-use graphical user interface
- It can act as a server, since the DMC port is available.
- It requires regular hardware updates.
- It decreases the performance of the system because it uses its integrated RAM.
- It is vulnerable to deadlocks (which happens quite frequently).
- It notifies the administrator via audio alerts in case of intrusion detection.

#### **TR.NET:**

We used WebSense in one of our departments, because:

- It has network traffic monitoring capability.
- It controls web access, providing “allow”, “block” and “continue” options.
- It provides prevention from spyware and malicious content.
- It has network address translation facility.
- It supports real-time updates for blocking list.

#### **Aydın Yazılım:**

We are using a program that is specialized on intrusion detection and prevention, that has:

- Text-based logging feature
- Packet filtering
- Detailed and statistical analysis of intrusions
- User-based control on download bandwidth
- Caching

Also we are running another program which supports content filtering only.

- *Which features are essential in such a program?*

#### **ETC-IS:**

- It should not slow the connection while it is providing security.
- It must have a logging feature.
- It must have a reporting mechanism to the administrator.
- Unblocking must be provided as well as blocking.
- It must provide web-based control.
- It must send automated alerts to the administrator in case of attacks.
- It must be monitoring download and upload statistics.

#### **TR.NET:**

- Spam mail filtering is very crucial. (However, that should not affect normal mail traffic.) For instance, this system can make use of a blocking list.
- The program may rely mainly on its own predefined rules. It is not necessary for the users to manipulate it more than a certain extend.
- Statistical data must be kept track of.
- It should be maintained and updated automatically through Internet.
- Speed is an important issue.

#### **Aydın Yazılım:**

- Fallacies in TCP/UDP must be detected and compensated.
- Analyzing the attacks, to separate marginal attacks from persistent ones is essential.
- Intrusion prevention must be added.
- Caching mechanism should be supported for keeping up with the connection speed.

- *What kind of difficulties are encountered during installation and management?*

#### **ETC-IS:**

- We have not encountered any type of difficulties.



**TR.NET:**

- We have not encountered any type of difficulties.

**Aydın Yazılım:**

- We have not encountered any type of difficulties.

- *Is the program maintainable?*

**ETC-IS:**

It is maintainable.

**TR.NET:**

Yes, it is.

- *Do you have the chance of extending the program according to your needs? Which features can be specified by the administrator?*

**ETC-IS:**

We are satisfied with the default settings of the program. Nevertheless, the program supports extensions such as adding URL's to the blocking list, and specifying keywords for content filtering.

**TR.NET:**

We have not had such a need.

**Aydın Yazılım:**

We have used the SDK of the program to extend its intrusion prevention facilities; and added virus protection capabilities.

- *How did you learn about the program?*

**ETC-IS:**

We are using the same program with our leading company in America.

**TR.NET:**

We were informed about the program by a demonstration made by its developers.

**Aydın Yazılım:**

We have carried out market research for the program that meets our needs to the greatest extent.

➤ *Is there any blocking mechanism in the system? If so, what are the advantages of this?*

**ETC-IS:**

There is a blocking mechanism. We can control the internet access of our employees with the help of this feature.

**TR.NET:**

Yes, there is. It is useful for web access control.

**Aydın Yazılım:**

We use blocking for download bandwidth restrictions.

➤ *Does the program support a web-based interface for the administrator? If not, do you think that it is necessary?*

**ETC-IS:**

Yes, it supports.

**TR.NET:**

Yes, it does.

**Aydın Yazılım:**

We do not control the program through the Internet.

➤ *Is there any reporting mechanism for the administrator? If not, do you think it would be necessary for the ease of usage?*

**ETC-IS:**

Although the administrator can view the logs, a separate reporting mechanism is not supplied. This would be of great use.

**TR.NET:**

There is not such a mechanism. We have not felt such a need thus far.

**Aydın Yazılım:**

There is such a mechanism. It provides statistical data.

➤ *Does it have a virus blocking module?*

**ETC-IS:**

It does not include such a module. We do not find it necessary because there are anti-virus programs that are dedicated to this task.

**TR.NET:**

No, it does not. We are using anti-virus programs instead. We would not expect such a facility since viruses are not packet specific.

**Aydın Yazılım:**

Sure. This module is extended by us.

➤ *Is there an administration authentication support?*

**ETC-IS:**

Yes, the administrator should make an NT-based password change per forty days. The program alerts the user for password change near the time of change. The password should not be less than six characters.

**TR.NET:**

Yes, administrator authentication should be developed with an encryption/decryption algorithm.

**Aydın Yazılım:**

Yes.

## 3. PROJECT SCHEDULE

### 3.1 Work Breakdown Structure (WBS)

#### 1.0 NetCheck Project Proposal

##### 1.1 Analysis

- 1.1.1 Requirement Analysis
  - 1.1.1.1 Literature Survey
  - 1.1.1.2 Communication
    - 1.1.1.2.1 Communication with Developers
    - 1.1.1.2.2 Communication with Users
- 1.1.2 Risk Analysis
- 1.1.3 Project Scheduling and Tracking
- 1.1.4 Project Quality Plan

##### 1.2 Gathering Background Information

- 1.2.1 Network Architecture
- 1.2.2 TCP/IP Protocols
- 1.2.3 Network Security
- 1.2.4 Linux Networking
- 1.2.5 Web Programming
- 1.2.6 Data Mining

##### 1.3 Design

- 1.3.1 Design of Filtering Module
- 1.3.2 Design of Monitoring Module
- 1.3.3 Design of Blocking & Restriction Module
- 1.3.4 Design of Logging Module
- 1.3.5 Design of Management Module
  - 1.3.5.1 Design of Web Page Interface
  - 1.3.5.2 Design of Statistics Interface
- 1.3.6 Design of Database
- 1.3.7 Design of Different Running Modes

##### 1.4 Prototype Development

- 1.4.1 Coding Prototype

##### 1.5 Implementation

- 1.5.1 Implementation of Filtering Module
- 1.5.2 Implementation of Monitoring Module
- 1.5.3 Implementation of Blocking & Restriction Module
- 1.5.4 Implementation of Logging Module
- 1.5.5 Implementation of Management Module
  - 1.5.5.1 Implementation of Web Page Interface
  - 1.5.5.2 Implementation of Statistics Interface
- 1.5.6 Implementation of Database
- 1.5.7 Implementation of Different Running Modes

##### 1.6 Testing

- 1.6.1 Testing of Filtering Module
- 1.6.2 Testing of Monitoring Module
- 1.6.3 Testing of Blocking & Restriction Module
- 1.6.4 Testing of Logging Module
- 1.6.5 Testing of Management Module
- 1.6.6 Testing of Different Running Modes

##### 1.7 Project Finalization

- 1.7.1 Application Setup Development
- 1.7.2 User Manual Preparation

### 3.2 Gantt Chart

Our Gantt chart can be seen under Appendix-A.

## 4. TEAM ORGANIZATION

### 4.1 Team Structure

We have decided our team structure to be Controlled Decentralized (CD). This is due to the following facts:

- We need a team leader who will be responsible for the coordination of team meetings and tasks to be performed.
- We will be solving our problems as a group, not as individuals
- We need horizontal communication among team members.

### 4.2 Role of Team Members

The following table shows the responsibilities of all team members:

	<b>Gülşah</b>	<b>Neslihan</b>	<b>Hande</b>	<b>Filiz</b>	<b>Kezban</b>
<b>Project Manager</b>	√				
<b>Project Schedule Coordinator</b>	√	√	√		
<b>Project Archive Keeper</b>			√	√	√
<b>Contact People</b>		√		√	√

### **4.3 Ground Rules**

The followings are the ground rules to be obeyed by all of the members of our team:

- Members who have an excuse for a weekly meeting will inform the project manager until 12:00 on the day of the meeting.
- Member's late arrivals for the meetings are prohibited if there is no excuse for the lateness.
- All members will be responsible for checking the project's mail group every day.
- All actions and tasks performed for the project by the team members will be posted to the project mail group.
- All members are responsible for meeting the deadlines that are determined by the whole team.

## **5. PROCESS MODEL**

Due to the structure of our project we have chosen linear sequential model as our main methodology and the need for better risk management forced us to use a hybrid of spiral model.

For the application of the linear sequential model firstly we have to define the requirements of the project absolutely, which we believe we have completed in an appropriate manner. We have arranged meetings with the software companies that are potential customers for our project. In addition we have analyzed many software products aiming the similar functionality as our project. Our model proceeds with design, implementation and testing phases.

Employing spiral model through the linear sequential model will allow us to identify and implement higher priority features of the project first and then add more features into it. By this method we should get more insight into the project and analyze risks more appropriately.

## **6. REQUIREMENT ANALYSIS**

### **6.1 System Requirements**

Requirements for users who will purchase our final product are explained in sections Software Requirements and Hardware Requirements. The tools we are planning to use in development are explained in the Tools part.

#### **6.1.1 Software Requirements**

The machine to be used should provide the following facilities on a Linux operating system:

- A web server (e.g. Apache)
- PostgreSQL as the Database Management System
- A firewall (Iptables)
- A web browser for the administrative purposes
- GNU C++

#### **6.1.2 Hardware Requirements**

For the convenience of users, the following properties are expected:

- Minimum 512 MB RAM
- Minimum 5 GB of free disk space, for database storage
- A Pentium IV processor
- Minimum two network interface cards

#### **6.1.3 Tools**

We will make use of the following tools for developing our project:

- Linux operating system as the development platform
- C++ programming language
- GNU C++
- PostgreSQL Database Management System
- PHP and Apache web server or Java Virtual Environment, JSP and Tomcat

## 6.2 Implementation-Related Requirements

In this section, we are intending to mention the requirements related to internal structure of the system. We have aimed to provide facilities that would enhance our system in terms of functional, interface, security and performance measures.

### *Functional Requirements*

We have used the outcomes of our literature survey and customer meetings to decide on the functional requirements of our system. Our system consists of basically two modules: the gateway module that regulates the network traffic, and the configuration module by which the administrator changes the system's default settings.

Main functionalities that are expected from such a system are;

- Connecting the local network of the organization to outside
- Filtering content of incoming packets from black words
- Restricting access to some predefined sites
- Preventing, detecting and stopping intrusion attempts aiming to take charge of internal system
- Taking logs of network traffic for later inspections of the administrators
- Calculating statistics for administrators to gain insight about the network
- Caching most frequently visited URLs
- Monitoring the current status of the network, and enabling instant interruption of the administrator
- Ability to manage access and download rights for groups of users and/or individual users

We are also intending to provide the following extra features for the convenience of users:

- Different running modes for users with different needs
- Alerts via e-mail or SMS to the administrator, in case of emergency, such as an intrusion detected
- Reporting mechanism that informs the administrator about the latest changes made to the system
- A trash deleting mechanism, that saves the deleted functionalities on the system for further usage, and restores them back if needed later.



### ***Interface Requirements***

The interface of a system is the main facility that decides the usability of the system. With this vision in mind, we intend to design a web interface so that the system will be accessible from anywhere. Our interface will be user-friendly and easy to understand. The details of interface requirements are explored in our Use Case Diagrams.

### ***Security Requirements***

Security being the main purpose of our system, we must try for highest security features in the implementation of it. These features include:

- Administrator details should be protected through an efficient encryption / decryption algorithm.
- Local servers should be defended from outside attacks via a thorough inspection of HTML forms, which should be implemented by validating the compatibility of incoming and outgoing forms.
- In order to preserve our local network from intrusions coming from outside, we will log the requests from a non-local network.
- Intrusions like SQL-injection or cross-site scripting should be avoided by parsing the data in the incoming packets and inspecting attack patterns.
- We are aiming to protect our log files by defining special protection rules for them.
- We will also inspect outgoing data for confidential information that should not leave local network.
- We are going to use Linux Operating System as the platform of development, and the running platform of the final product. This is due to security issues, because of the more sophisticated security facilities of Linux.

### ***Performance Requirements***

Since real-time tracking of all incoming and outgoing packets is the main issue of our program, speed efficiency is the primary concern. For a fast implementation, the programming language should be selected accordingly. A language closer to the machine level should be preferred.

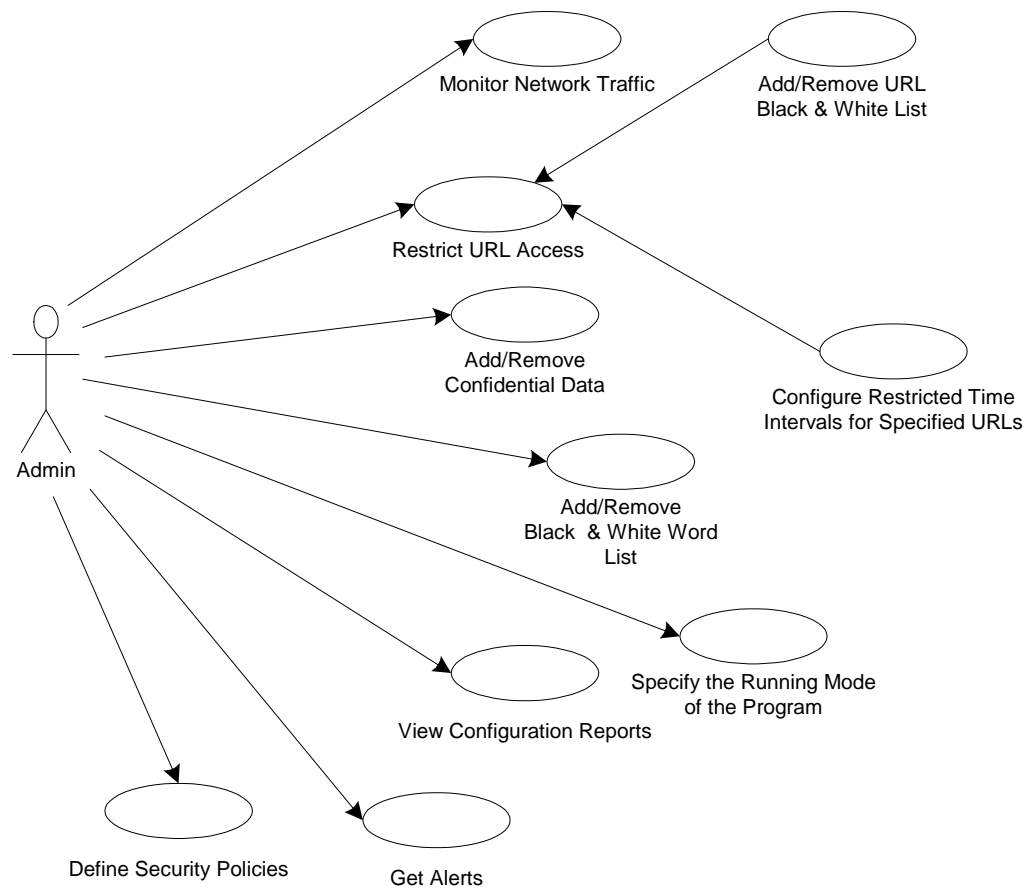
Another issue is the implementation of rule definitions. We are considering using regular expressions for defining the rules, because we think parsing the packets and detecting malicious content would be faster by this way. However, this issue is due to further consideration.

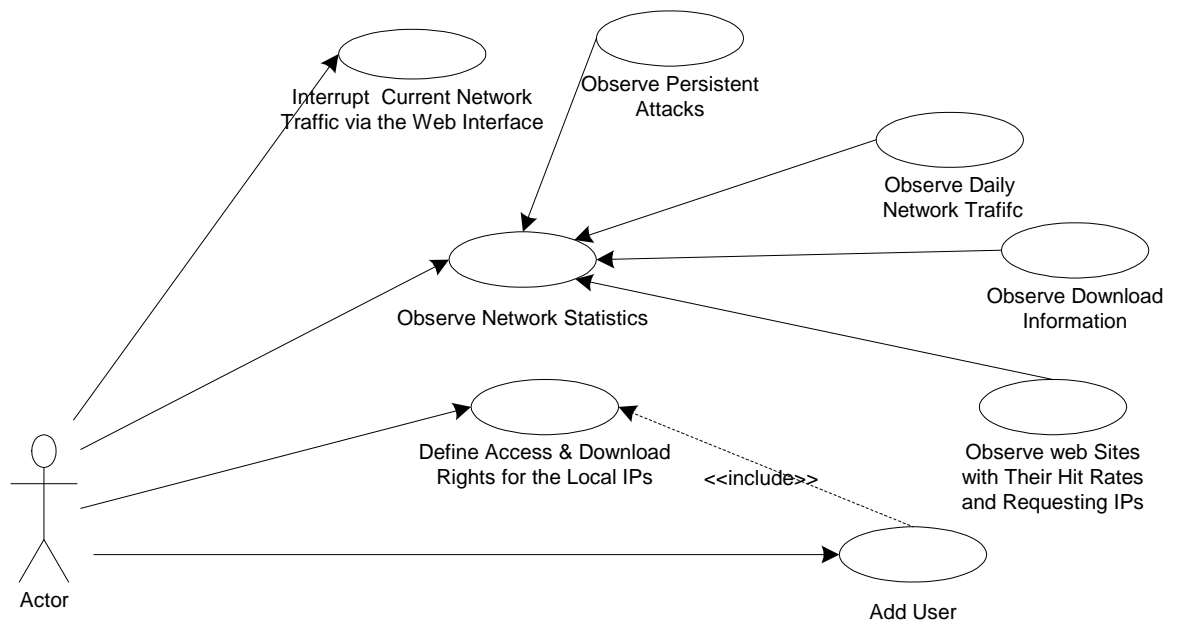
We have also considered how to make our database access more efficient. We will keep three tables for tables that are subject to frequent insertions, such as the Log table. These tables will hold entries for respectively, daily, weekly and monthly insertion. At the end of each time period, the table on the upper level will be dumped into lower level. This will speed up database access, because it is highly dependent on the size of tables.

## 6.3 Use-Case Analysis

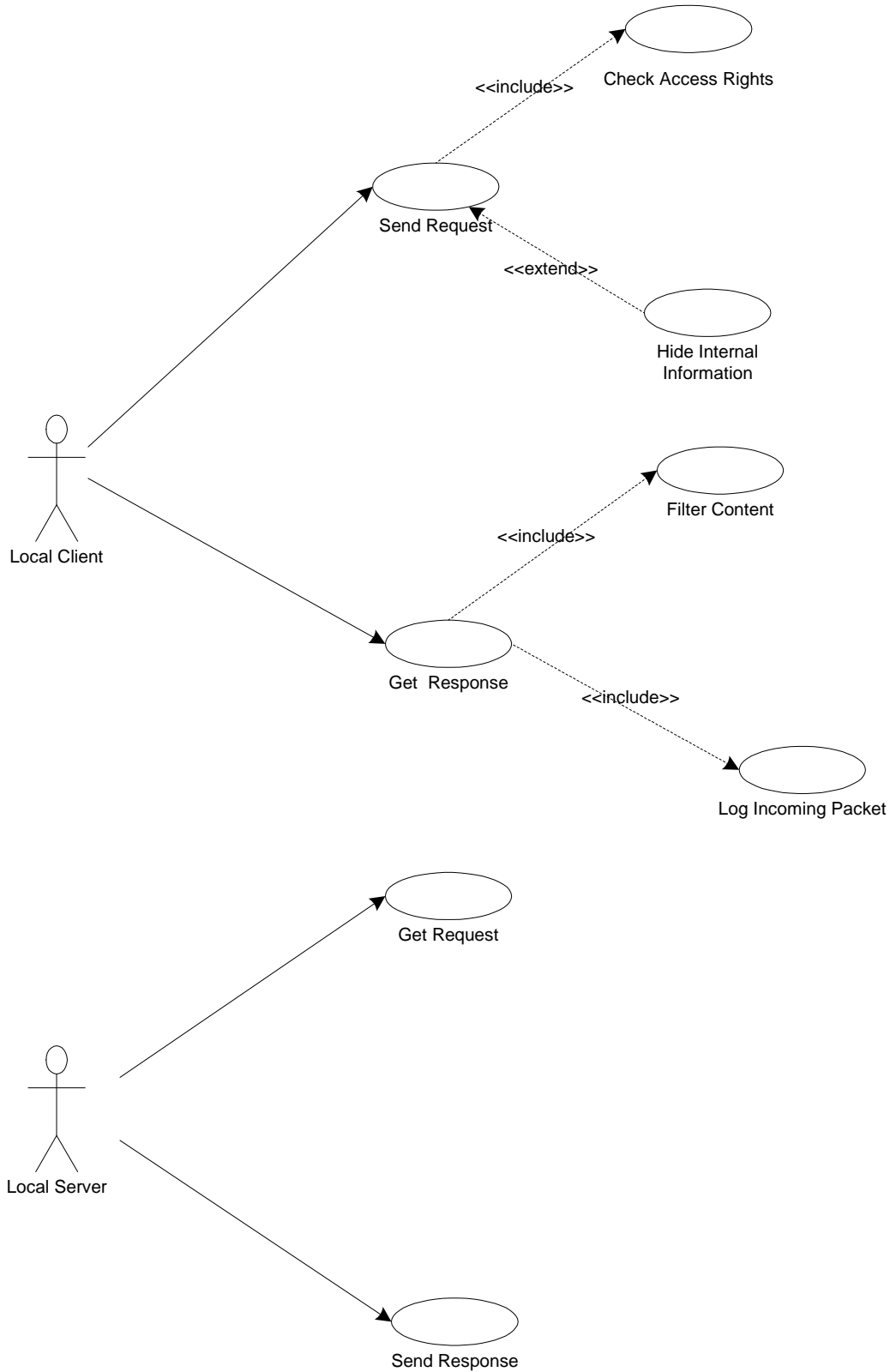
### 6.3.1 Use-Case Diagrams

Use Case for Administrator

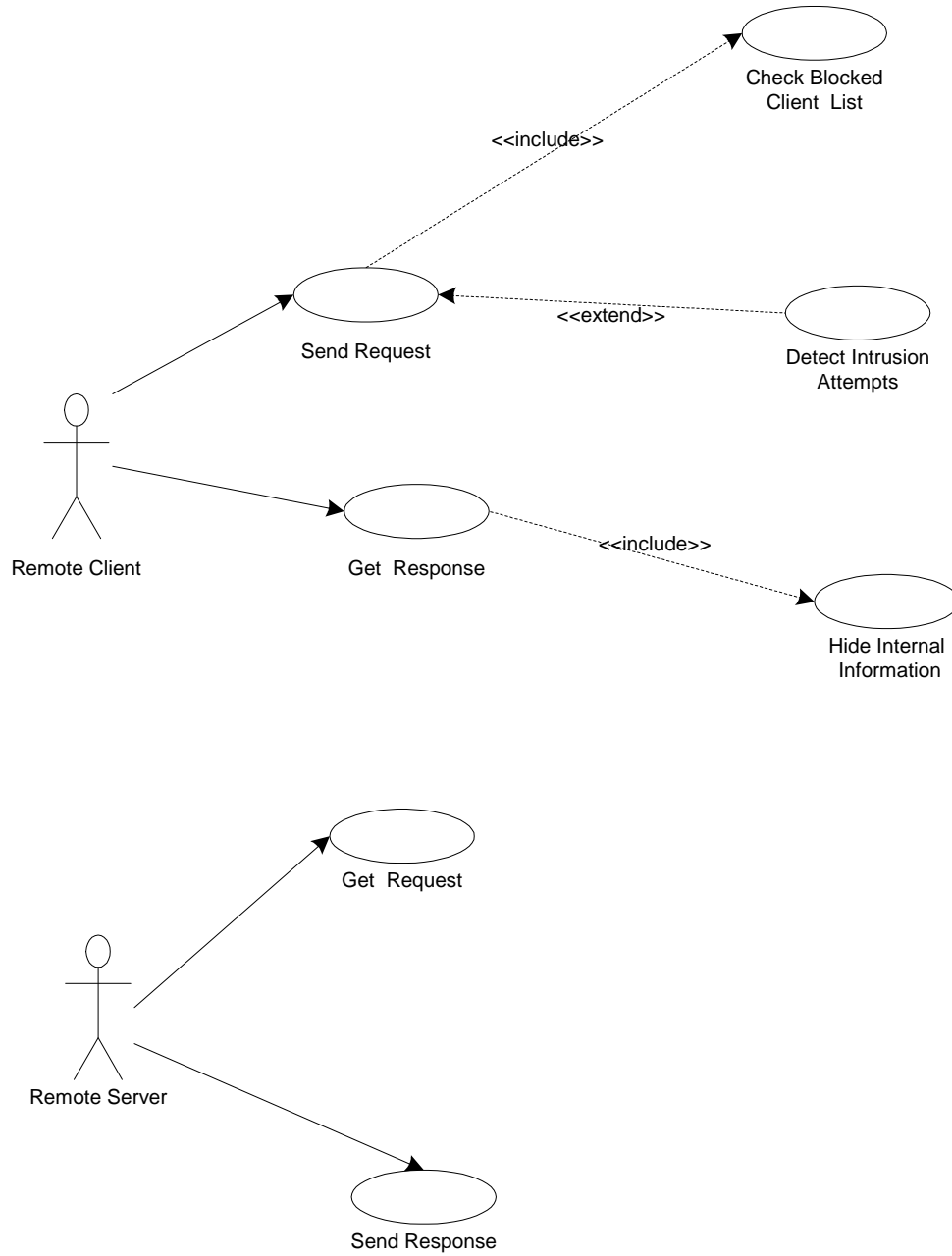




### *Use Case for Local Client and Server*



### *Use Case for Remote Client and Server*



## 6.3.2 Use-Case Scenarios

### Admin scenarios

#### Monitor Network Traffic

**Basic Flow of Control:** Administrator can view the current network traffic through a web interface. Details such as Source IP, Destination IP, packet size and time information will be displayed.

#### Restrict URL Access

**Basic Flow of Control:** Administrator may *Add/Remove URL Black and White List, Configure Restricted Time Intervals for Specified URLs.*

#### Add/Remove URL Black and White List

**Basic Flow of Control:** Administrator can configure URL Black List Table, which contains the URLs that are forbidden to be accessed by local clients, or the URL White List Table, which contains URLs that will not be blocked in any case.

#### Configure Restricted Time Intervals for Specified URLs

**Basic Flow of Control:** Administrator may specify time limitations for accessing some sites. For instance, newspaper sites may be forbidden during the morning, when network traffic is especially busy.

#### Define Access and Download Rights for Local IPs

**Basic Flow of Control:** Download and access rights can be granted to user groups and/or individual users. Download rights indicate the maximum packet size limit that can be downloaded in a day. Access rights define which entries of black URL / word list apply to the user / user group.

#### Add/Remove Black and White Word List

**Basic Flow of Control:** Administrator can configure Black Word List Table, which contains the word that will be used in content filtering, or the White Word List Table, which contains words that will not be filtered in any case.

### **Observe Network Statistics**

**Basic Flow of Control:** Administrator may *Observe Web Sites with Their Hit Rates and Requesting IPs, Observe Download Information, Observe Daily Network Traffic* or *Observe Persistent Attacks*.

### **Define Security Policies**

**Basic Flow of Control:** Administrator may define rules to help detection of intrusions.

### **View Configuration Reports**

**Basic Flow of Control:** Administrator can view the reports about latest configurations made to the system.

### **Get Alerts**

**Basic Flow of Control:** Administrator will be alerted in case of an intrusion attempt.

### **Interrupt Current Network Traffic via the Web Interface**

**Basic Flow of Control:** When viewing the network traffic, the administrator may want to interrupt certain connections, if network seems to be too busy.

### **Add User**

**Basic Flow of Control:** New users are added via web interface. *include(Define Access and Download Rights for Local IPs)*.

### **Specify the Running Mode**

**Basic Flow of Control:** Administrator may choose between different modes of the program, which offer different functionalities.



## Local Client Scenarios

### Send Request

**Basic Flow of Control:** Local client sends a request then *include(Check Access Rights)*. If the request does not violate the access rights then *Hide Internal Information*.

**Alternative Flow of Control:** If the local client's request fail to satisfy *include(Check Access Rights)* then an error message will be displayed to the client.

### Check Access Rights

**Basic Flow of Control:** Request packet will be first inspected to control if the destination address is in the white list. If the destination IP is in the white list, request will be served without any further considerations. However in case when the destination address does not exist in the white list, source address will be taken into account to check for restrictions on the black list table. If no violations are detected permission will be granted to the user.

### Hide Internal Information

**Basic Flow of Control:** Company oriented security policies will be detected in order to prevent the private data from being sent out and NAT (Network Address Translation) will be implemented to local client IPs.

### Get Response

**Basic Flow of Control:** Local client gets the response from the remote server. *include(Filter Content)* and *include (Log Incoming Packet)*.

**Alternative Flow of Control:** If the incoming packet fail to satisfy *include(Filter Content)* then an error message will be displayed to the client

## **Remote Client Scenarios**

### **Filter Content**

**Basic Flow of Control:** Incoming packet will be first inspected to control if it contains any of the words in the Black Word List. If a suspicious word also exists in the White Word List, it will be allowed.

**Alternative Flow of Control:** If the packet contains malicious words, and these words do not exist in the White Word List, the packet will not be allowed. An error message will be displayed to the client.

### **Log Incoming Packet**

**Basic Flow of Control:** Content of the incoming packet is logged for further usage.

### **Check Blocked Client List**

**Basic Flow of Control:** When a remote client sends a request to the local server, the client will be checked whether it has been blocked due to an intrusion attempt before. If not, it will be allowed to get a response.

**Alternative Flow of Control:** If the client has been blocked, it will not be able to get a response from the local server.

### **Detect Intrusion Attempts**

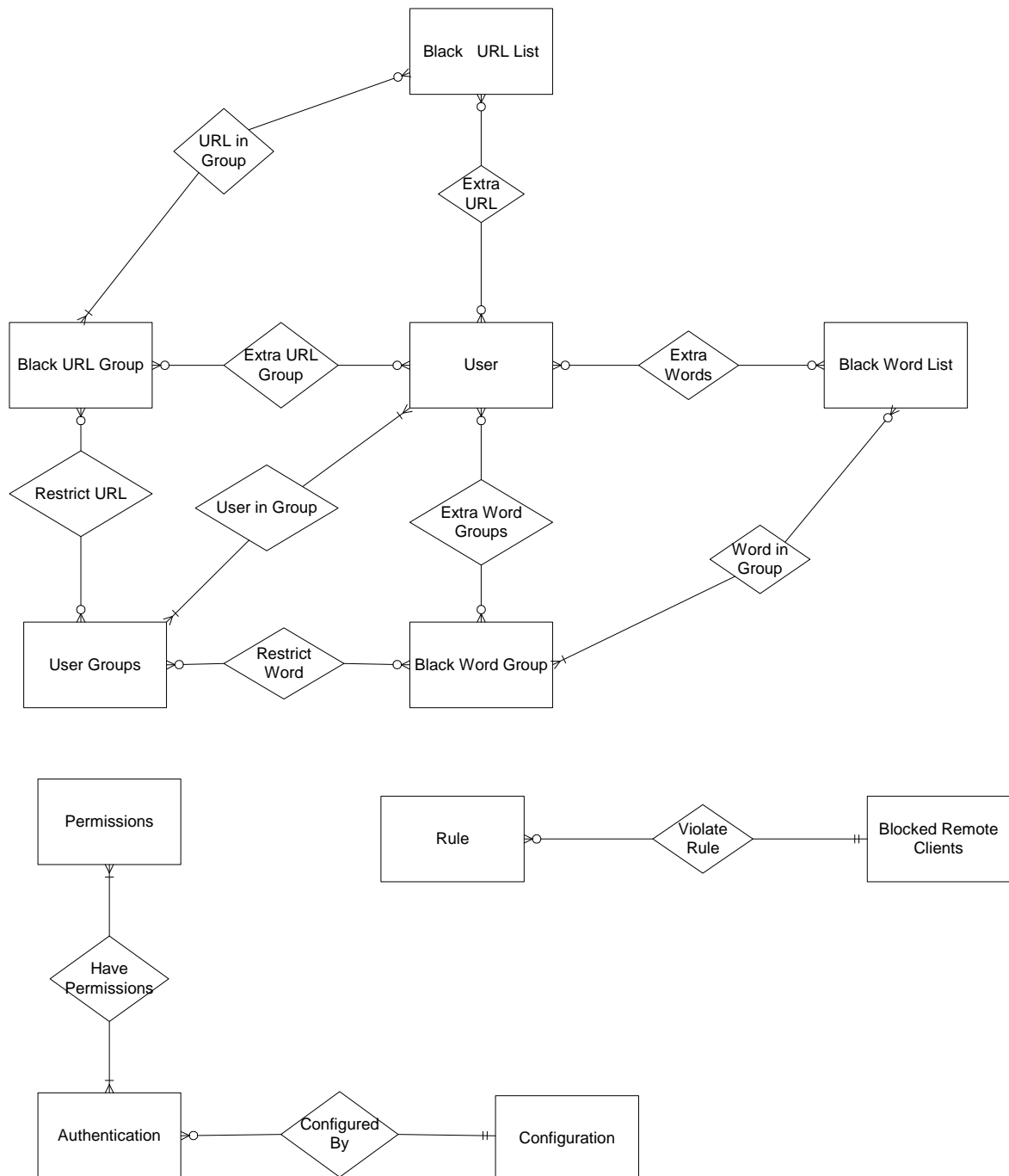
**Basic Flow of Control:** Incoming request packet will be inspected to control if it violates the rules specifying possible intrusion patterns. If not, the client will be allowed to get a response from the local server.

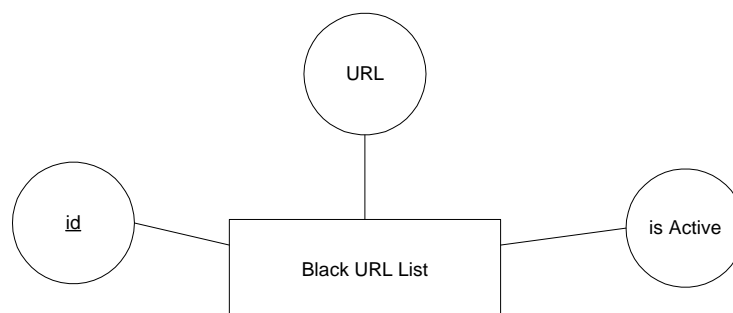
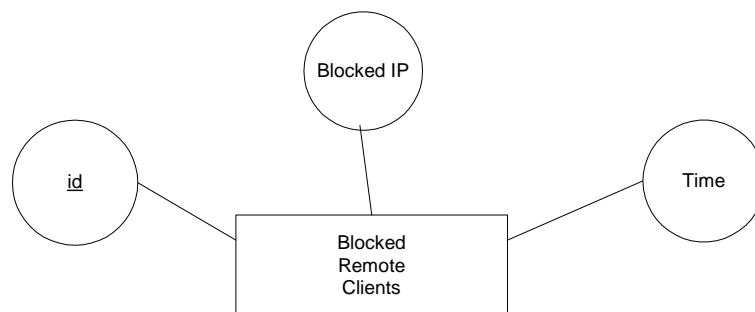
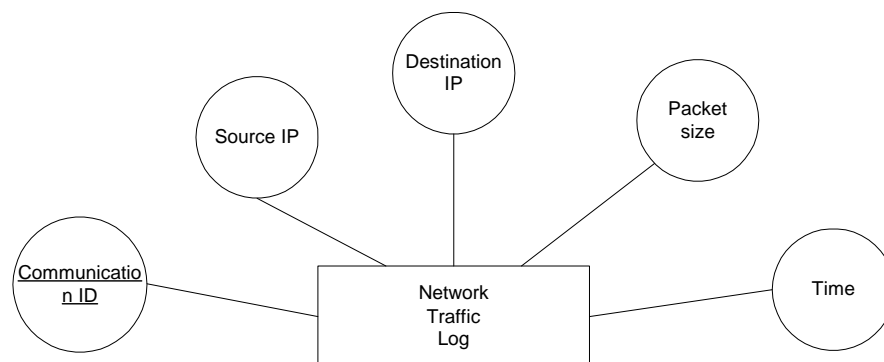
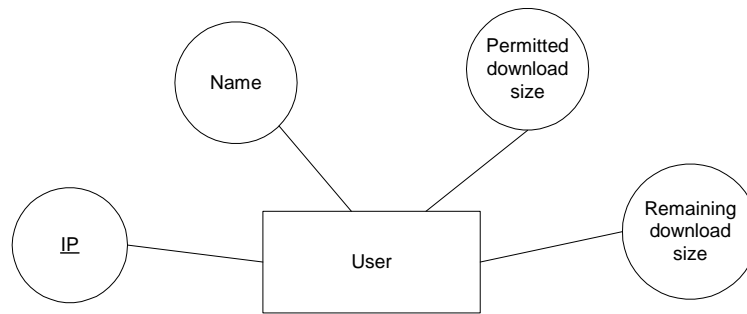
**Alternative Flow of Control:** If the packet violates with one of the rules, then the client will not be allowed, and it will be blocked for further access.

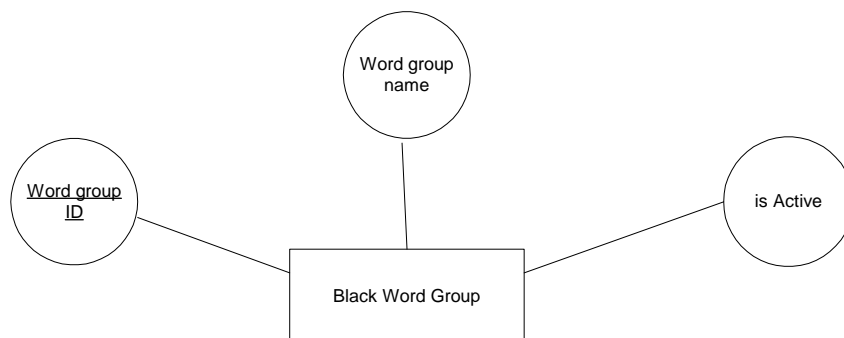
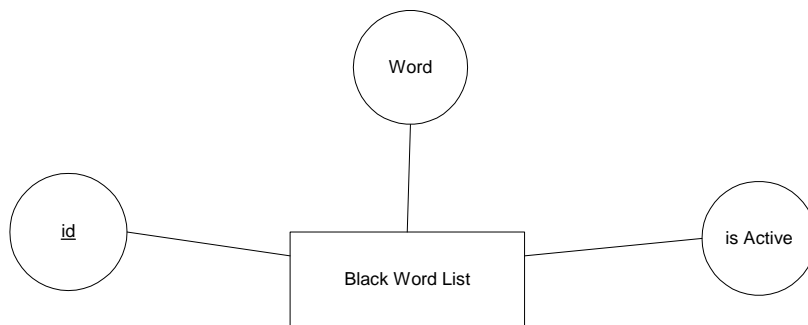
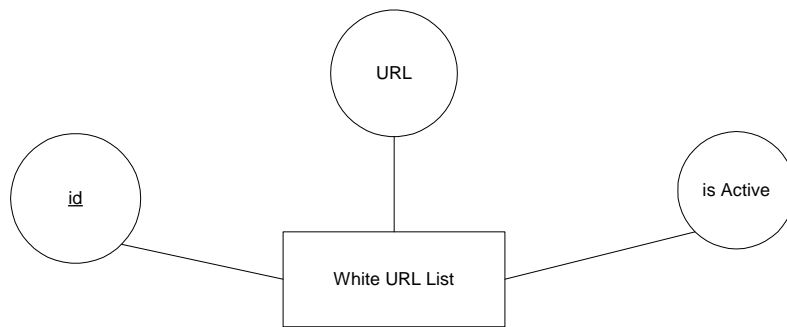
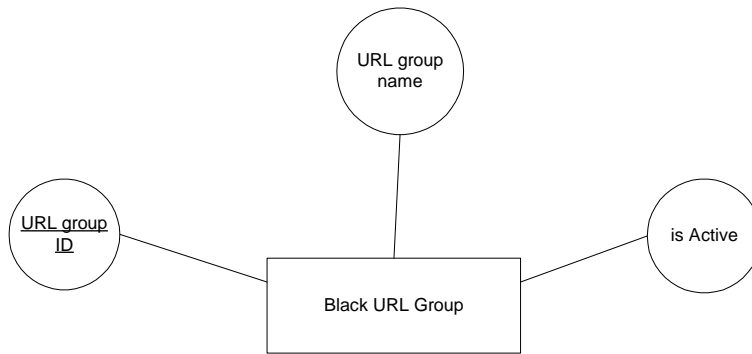
## 7. MODELING

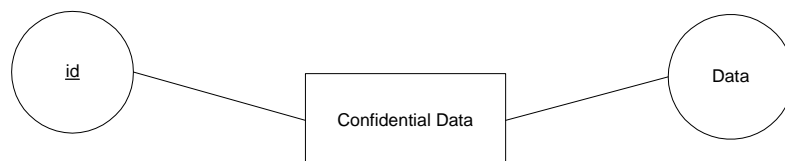
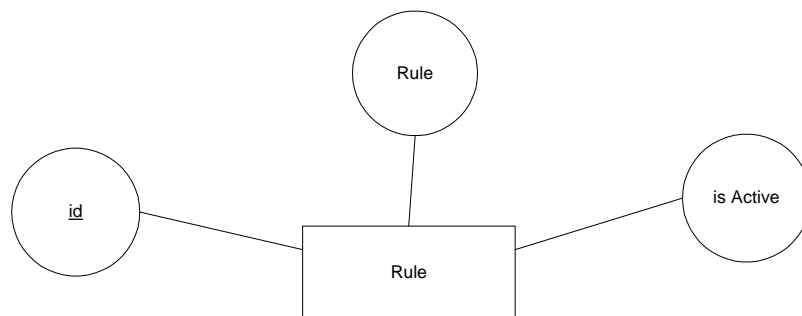
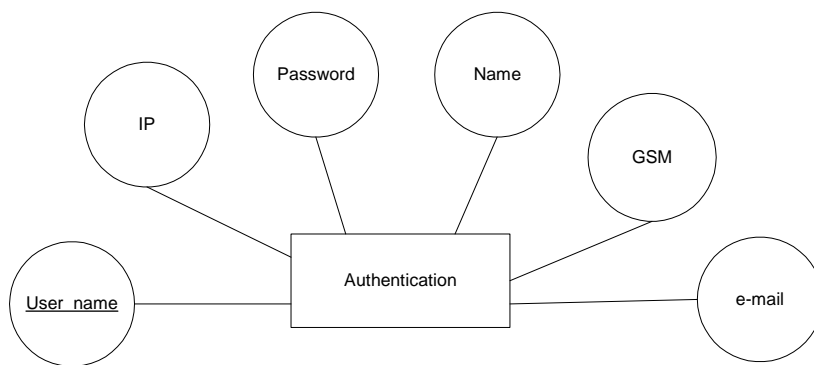
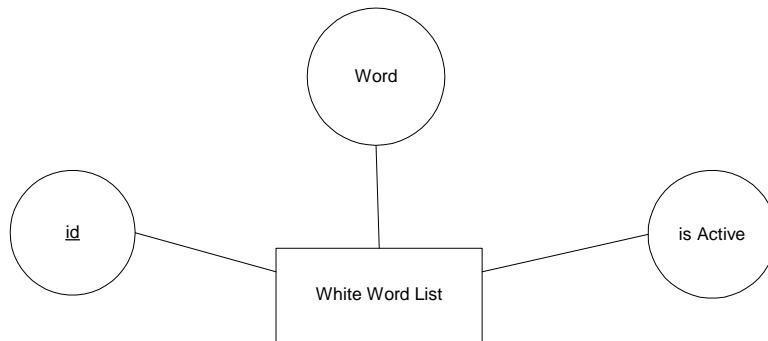
### 7.1 Data Modeling

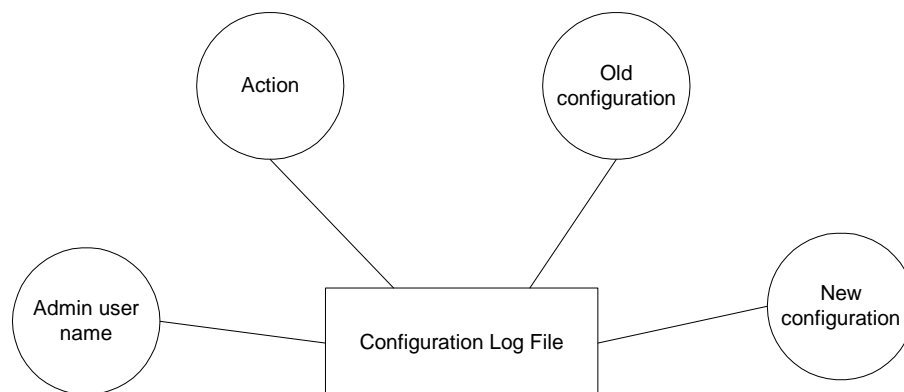
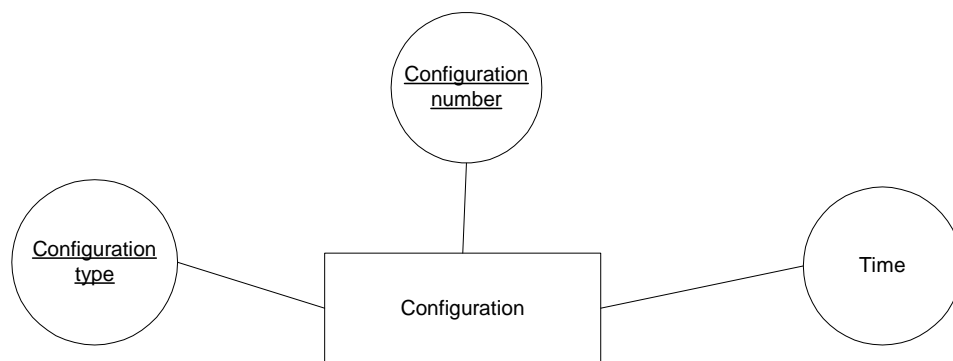
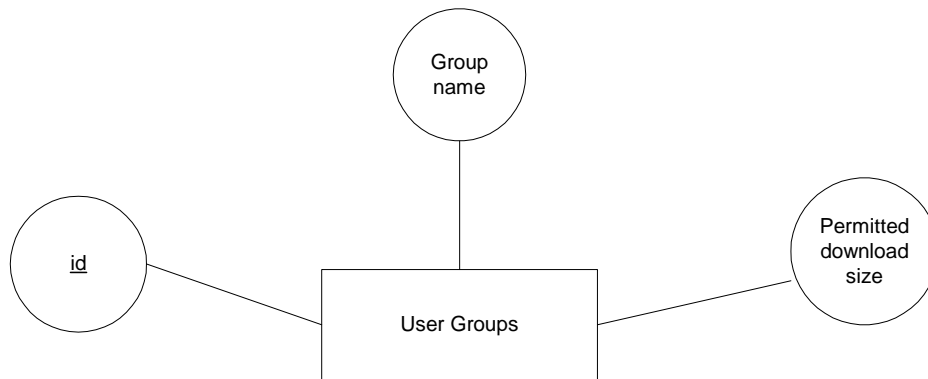
#### 7.1.1 Entity-Relationship (ER) Diagrams











### 7.1.2 Data Dictionary

<b>Name</b>	Black Word List
<b>Where used / How used</b>	Content Filtering Module 3.1(input) Restriction Configuration Module 1.4 (output)
<b>Description</b>	This table will hold the black words that should be filtered from a packet before it is served to client. <i>Field names:</i> <i>id</i> : AutoNumber <i>word</i> : string <i>is active</i> : integer ( <i>is active</i> is 1 if the entry is in use for content filtering at the moment, and 0 if the administrator has temporarily deactivated it.)
<b>Format</b>	A table in database

<b>Name</b>	Black Word Group
<b>Where used / How used</b>	Content Filtering Module 3.1(input) Restriction Configuration Module 1.4 (output)
<b>Description</b>	Black Word Group holds the words that represent a group of black words. <i>Field names:</i> <i>word-group id</i> : AutoNumber <i>is active</i> : integer <i>word-group name</i> : string ( <i>word-group name</i> is the definitive label that defines the group, such as “gambling”).
<b>Format</b>	A table in database

<b>Name</b>	White Word List
<b>Where used / How used</b>	Content Filtering Module 3.1 (input) Restriction Configuration Module 1.4 (output)
<b>Description</b>	White words are the words that should not be filtered in any case for any type of user. <i>Field names:</i> <i>id</i> : AutoNumber <i>word</i> : string <i>is active</i> : integer
<b>Format</b>	A table in database



<b>Name</b>	Black URL List
<b>Where used / How used</b>	Blacklist and Whitelist Control Module 2.1(input) Restriction Configuration Module 1.4 (output)
<b>Description</b>	Black URL List keeps the black URLs that should not be served to client. <i>Field names:</i> <i>id</i> : AutoNumber <i>URL</i> : string <i>is active</i> : integer
<b>Format</b>	A table in database

<b>Name</b>	Black URL Group
<b>Where used / How used</b>	Blacklist and Whitelist Control Module 2.1(input) Restriction Configuration Module 1.4 (output)
<b>Description</b>	Black URL Group holds the URLs that represent a group of black URLs. <i>Field names:</i> <i>URL-group id</i> : AutoNumber <i>URL-group name</i> : string <i>is active</i> : integer
<b>Format</b>	A table in database

<b>Name</b>	White URL List
<b>Where used / How used</b>	Blacklist and Whitelist Control Module 2.1(input) Restriction Configuration Module 1.4 (output)
<b>Description</b>	White URL List keeps the URLs that should not be blocked to any type of user in any case. <i>Field names:</i> <i>id</i> : AutoNumber <i>URL</i> : string <i>is active</i> : integer
<b>Format</b>	A table in database

<b><i>Name</i></b>	Rule
<b><i>Where used / How used</i></b>	Check for Intrusions 2.6 (input) Intrusion Detection Configuration Module 1.6 (output) Check for Intrusions 2.6 (output)
<b><i>Description</i></b>	Rule table holds rules that are used for detecting intrusions. <i>Field names:</i> <i>id</i> : AutoNumber <i>rule</i> : string <i>is active</i> : integer
<b><i>Format</i></b>	A table in database

<b><i>Name</i></b>	Confidential Data
<b><i>Where used / How used</i></b>	Modification of Internal Client Packets 2.4 (input) Administrative Facilities Module 1.5 (output)
<b><i>Description</i></b>	This table holds company related private data that should not be allowed to leak outside. <i>Field names:</i> <i>id</i> : AutoNumber <i>data</i> : string
<b><i>Format</i></b>	A table in database

<b><i>Name</i></b>	Permissions
<b><i>Where used / How used</i></b>	Interact Through Web Interface 1.1
<b><i>Description</i></b>	Permissions table lists permissions given to administrator about system configuration. <i>Field names:</i> <i>permission id</i> : AutoNumber <i>permission type</i> : string
<b><i>Format</i></b>	A table in database

<b>Name</b>	Authentication
<b>Where used / How used</b>	Interact Through Web Interface 1.1
<b>Description</b>	Authentication table holds information about administrators of the system. <i>Field names:</i> <i>user name</i> : string <i>password</i> : string <i>IP</i> : string <i>full name</i> : string <i>e-mail</i> : string <i>GSM</i> : string
<b>Format</b>	A table in database

<b>Name</b>	User
<b>Where used / How used</b>	Restriction Configuration Module 1.4 (output) Blacklist & Whitelist Control Module 2.1 (input)
<b>Description</b>	This table holds information about the users of the system <i>Field names:</i> <i>IP</i> : string <i>name</i> : string <i>permitted download size</i> : Numerical data type <i>remaining download size</i> : Numerical data type
<b>Format</b>	A table in database

<b>Name</b>	Network Traffic Log
<b>Where used / How used</b>	Monitoring Module 1.2(input)
<b>Description</b>	This table holds data for monitoring network traffic. <i>Field names:</i> <i>communication id</i> : AutoNumber <i>source IP</i> : string <i>destination IP</i> : string <i>packet size</i> : Numerical data type <i>time</i> : Date/Time
<b>Format</b>	A table in database

<b>Name</b>	Blocked Remote Clients
<b>Where used / How used</b>	Check for Blocked Clients 2.5 (input)
<b>Description</b>	This table lists the remote clients that were blocked due to their intend to attack to the system. <i>Field names:</i> <i>id:</i> AutoNumber <i>blocked IP:</i> string <i>time:</i> Date/Time
<b>Format</b>	A table in database

<b>Name</b>	User Groups
<b>Where used / How used</b>	Administrative Facilities 1.5 (output)
<b>Description</b>	This table groups users according to their rights in the system. <i>Field names:</i> <i>id :</i> AutoNumber <i>group name:</i> string <i>permitted download size:</i> Numerical Data Type
<b>Format</b>	A table in database

<b>Name</b>	Configuration
<b>Where used / How used</b>	Restriction Configuration Module1.4 (output) Administrative Facilities Module 1.5 (output) Intrusion Detection Configuration Module 1.6 (output) Check for Intrusions 2.6 (output)
<b>Description</b>	Configuration table lists all kinds of changes made to system by the administrator. <i>Field names:</i> <i>configuration number:</i> AutoNumber <i>configuration type:</i> string <i>time:</i> Date/Time
<b>Format</b>	A table in database

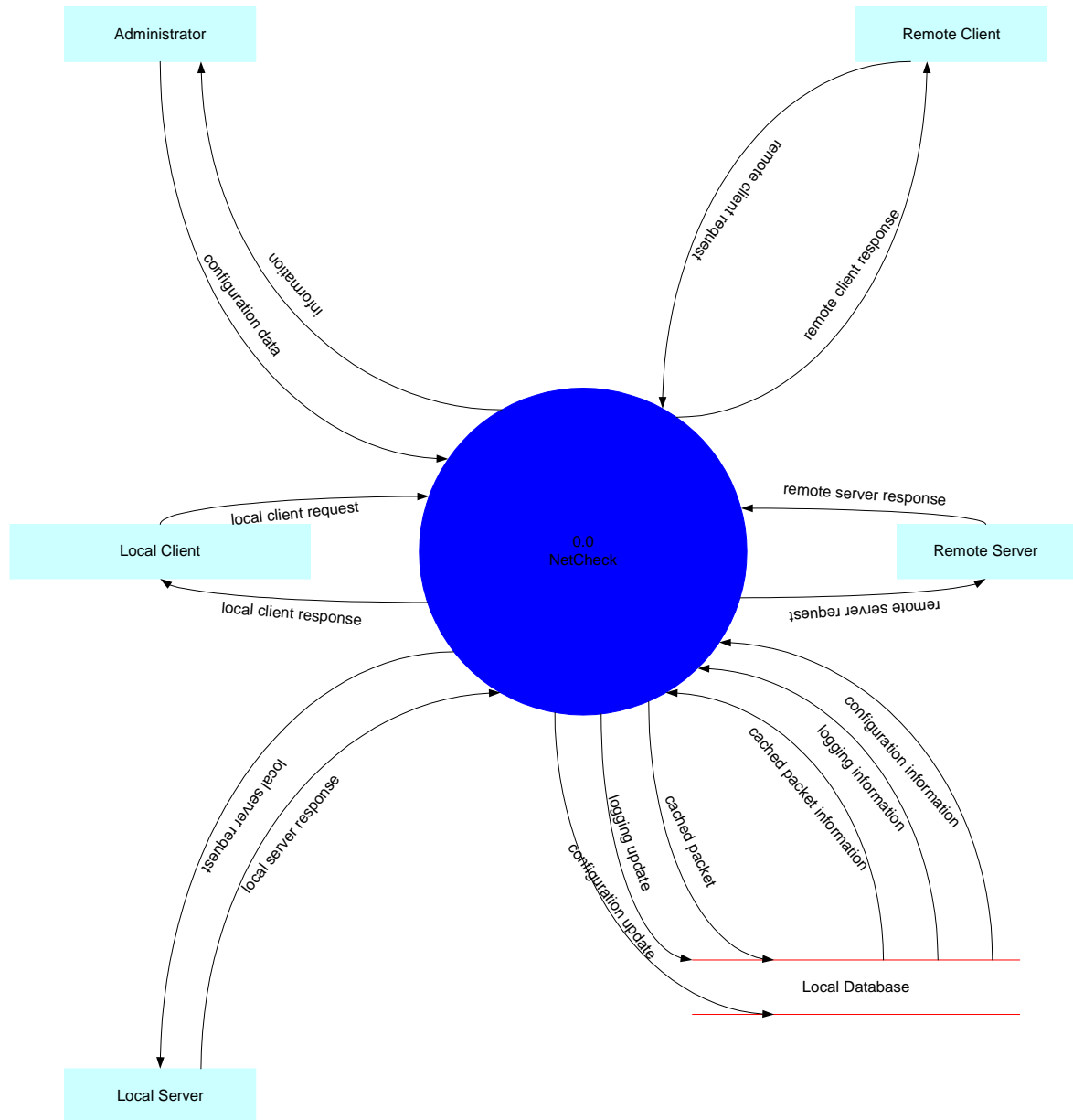
*Configuration Log File* is a file kept in local disk. Administrator can view this file to see the latest changes made to the system. This file also holds information about deleted entries, which is not kept in the Configuration table in the database.

<b><i>Name</i></b>	Configuration Log File
<b><i>Where used / How used</i></b>	Restriction Configuration Module 1.4 (output) Administrative Facilities Module 1.5 (output) Intrusion Detection Configuration Module 1.6 (output) Check for Intrusions 2.6 (output)
<b><i>Description</i></b>	Configuration log file is saved in local disk and it holds the recent configurations made to the system by the administrator. <i>Field names:</i> <i>admin user name:</i> string <i>action:</i> string <i>old configuration:</i> string <i>new configuration:</i> string
<b><i>Format</i></b>	A file in Local Disk

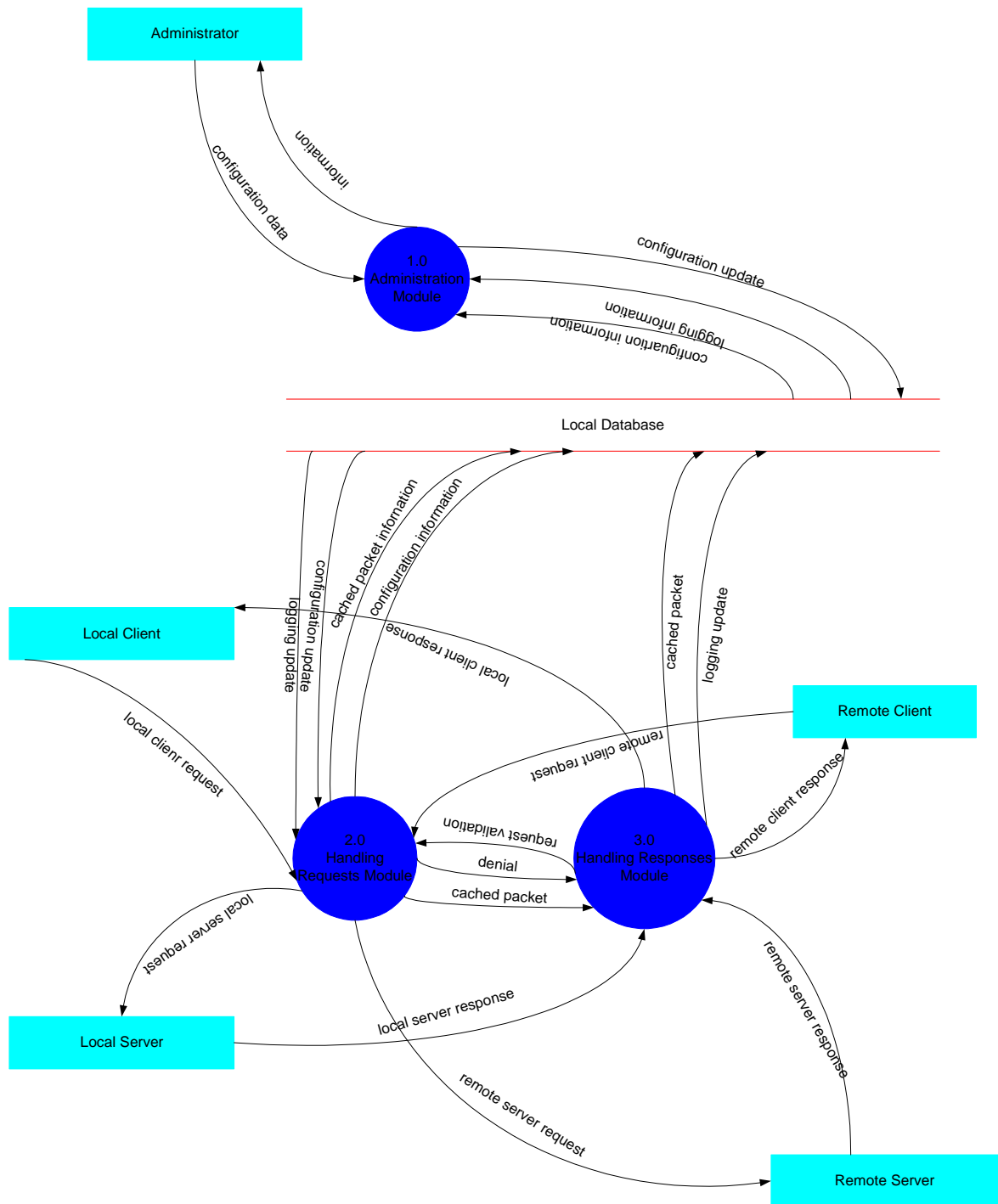
## 7.2 Functional Modeling

### 7.2.1 Data Flow Diagrams (DFD)

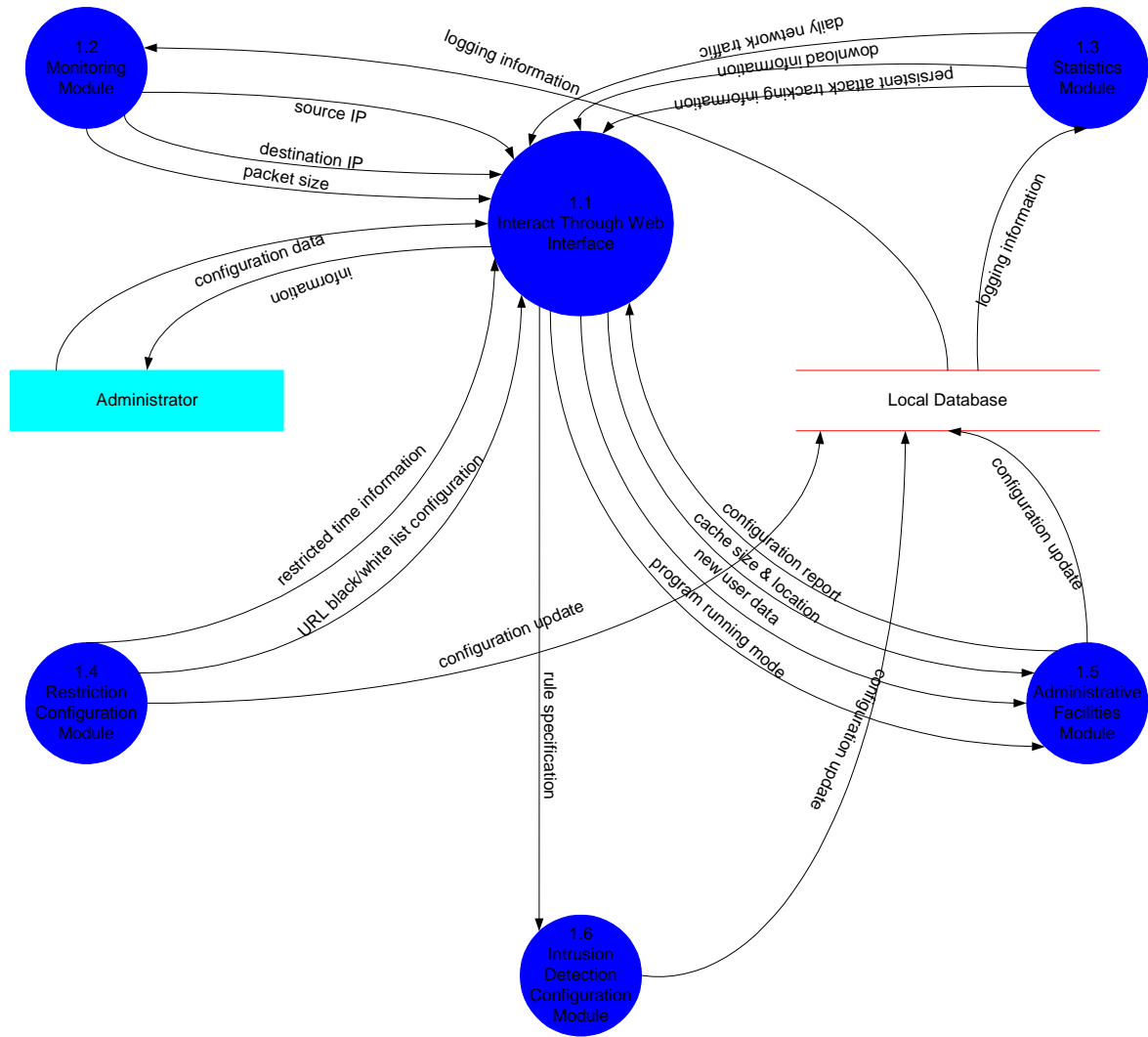
#### Level 0



## Level 1

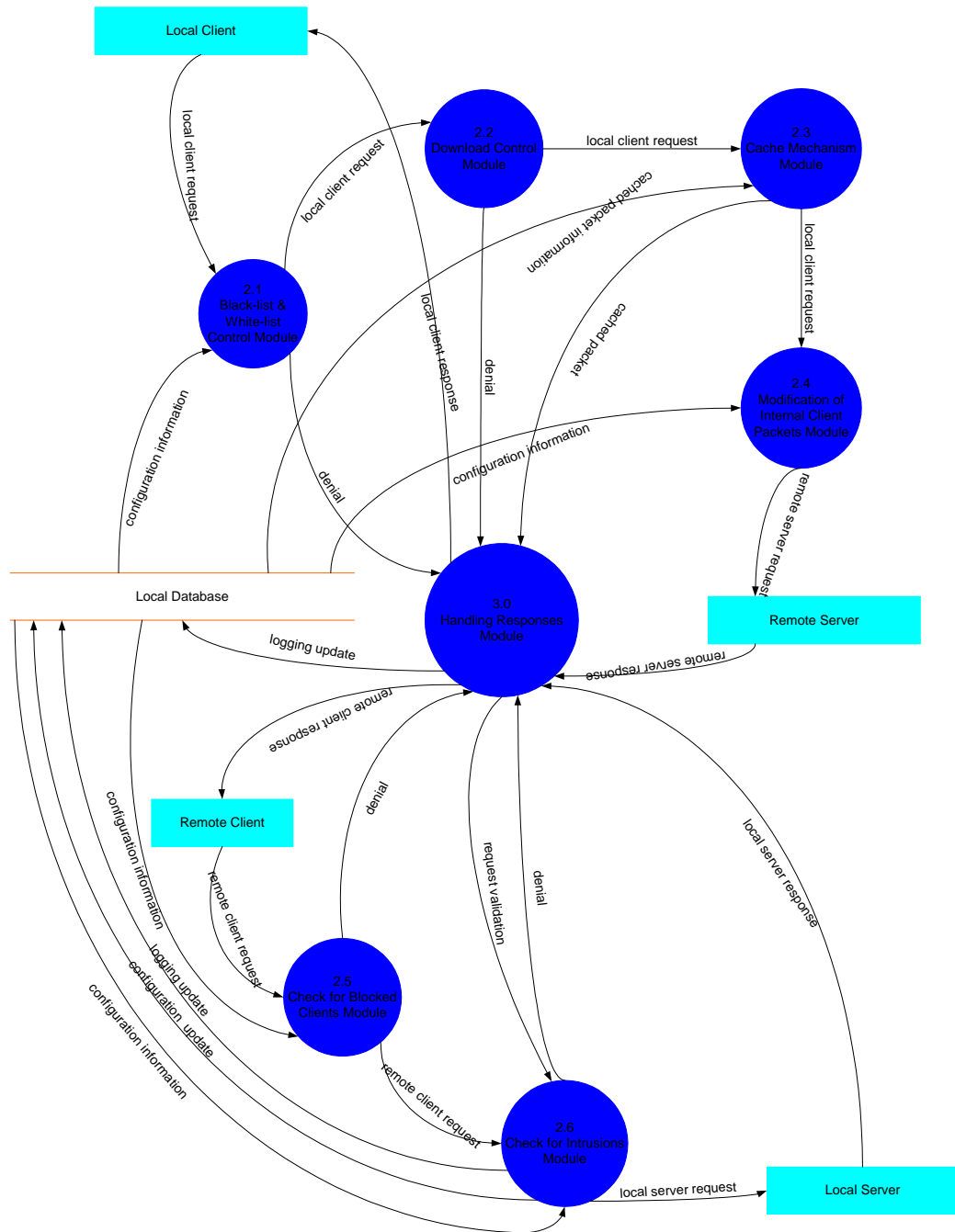


## Level 2 – Administration Module

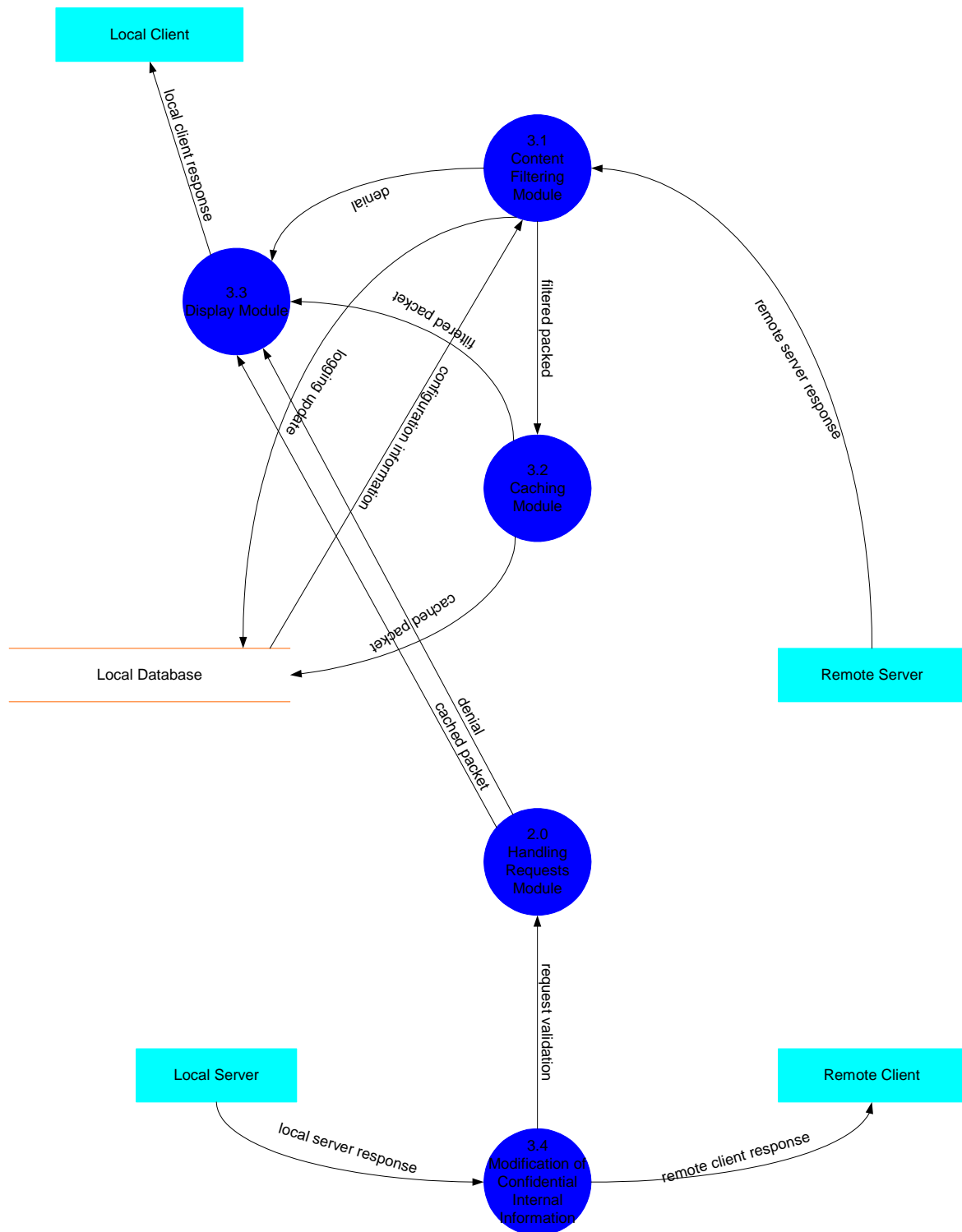




## Level 2 – Handling Requests Module



## Level 2 – Handling Responses Module



### 7.2.2 Data Dictionary

<b>Name</b>	Configuration Data
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Administrator
<b>Description</b>	This data is all configurations that can be made to the system by the administrator, such as additions to the blacklist.
<b>Format</b>	String

<b>Name</b>	Information
<b>Input to</b>	Administrator
<b>Output from</b>	Interact Through Web Interface 1.1
<b>Description</b>	This data is all the feedback that returns from the system to the administrator, such as statistical reports.
<b>Format</b>	String displayed through a graphical user interface

<b>Name</b>	Local Client Request
<b>Input to</b>	Blacklist and Whitelist Control Module 2.1 Download Control 2.2 Cache Mechanism 2.3 Modification of Internal Client Packets 2.4
<b>Output from</b>	Local Client Blacklist and Whitelist Control Module 2.1 Download Control 2.2 Cache Mechanism 2.3
<b>Description</b>	Any packet that is sent by the local client to the system.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Local Client Response
<b>Input to</b>	Local Client
<b>Output from</b>	Display Module 3.3
<b>Description</b>	Any packet that is sent to the local client by the system.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Local Server Request
<b>Input to</b>	Local Server
<b>Output from</b>	Check for Intrusions 2.5
<b>Description</b>	Any “remote client request” packet that is forwarded to the local server by the system.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Local Server Response
<b>Input to</b>	Modification of Confidential Internal Information 3.4
<b>Output from</b>	Local Server
<b>Description</b>	Any packet that is sent by the Local Server to the system, in response to a “Local Server Request”.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Remote Client Request
<b>Input to</b>	Check for Blocked Clients 2.5 Check for Intrusions 2.6
<b>Output from</b>	Remote Client Check for Blocked Clients 2.5
<b>Description</b>	Any packet that is sent by the remote client to the system.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Remote Client Response
<b>Input to</b>	Remote Client
<b>Output from</b>	Modification of Confidential Internal Information 3.4
<b>Description</b>	Any packet that is sent to the remote client by the system.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Remote Server Request
<b>Input to</b>	Remote Server
<b>Output from</b>	Modification of Internal Client Packets 2.4
<b>Description</b>	Any “local client request” packet that is forwarded to the remote server by the system.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Remote Server Response
<b>Input to</b>	Content Filtering Module 3.1
<b>Output from</b>	Remote Server
<b>Description</b>	Any packet that is sent by the Remote Server to the system, in response to a “Remote Server Request”.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Configuration Update
<b>Input to</b>	Local Database
<b>Output from</b>	Check for Intrusions 2.5 Administrative Facilities 1.5 Intrusion Detection Configuration Module 1.6 Restriction Configuration Module 1.4
<b>Description</b>	This data is the all the updates on the Local Database.
<b>Format</b>	SQL query

<b>Name</b>	Configuration Information
<b>Input to</b>	Content Filtering Module 3.1 Blacklist and Whitelist Control Module 2.1 Check for Blocked Clients 2.5 Check for Intrusion 2.6 Modification of Internal Client Packets 2.4
<b>Output from</b>	Local Database
<b>Description</b>	Any data that is requested from the database.
<b>Format</b>	SQL query

<b>Name</b>	Logging Update
<b>Input to</b>	Local Database
<b>Output from</b>	Check for Intrusions 2.5 Content Filtering Module 3.1 Display Module 3.3
<b>Description</b>	Information about packets coming to the system.
<b>Format</b>	Logging format

<b>Name</b>	Logging Information
<b>Input to</b>	Monitoring Module 1.2 Statistics Module 1.3
<b>Output from</b>	Local Database
<b>Description</b>	Feedback to the administrator about the logs.
<b>Format</b>	Logging format

<b>Name</b>	Cached Packet
<b>Input to</b>	Local Database Display Module 3.3
<b>Output from</b>	Caching Module 3.2 Cache Mechanism 2.3
<b>Description</b>	A cached packet can be sent from Caching Module to the Local Database, in case a packet is acquired from the network and decided to be cached by the caching algorithm. Or else, if a packet is requested from the network, and Cache Mechanism decides that it has been cached before, it may send it to the Display Module.
<b>Format</b>	TCP/IP packet

<b>Name</b>	Cache Packet Information
<b>Input to</b>	Cache Mechanism 2.3
<b>Output from</b>	Local Database
<b>Description</b>	The cached packet, if it has been cached before or information about it is not being in the database.
<b>Format</b>	TCP/IP packet or a string

<b>Name</b>	Restricted Time Information
<b>Input to</b>	Restriction Configuration Module 1.4
<b>Output from</b>	Interact Through Web Interface 1.1
<b>Description</b>	The update made by the administrator, about users time restrictions.
<b>Format</b>	String

<b>Name</b>	URL Black/ White List Configuration
<b>Input to</b>	Restriction Configuration Module 1.4
<b>Output from</b>	Interact Through Web Interface 1.1
<b>Description</b>	The update made to the blacklist or whitelist by the administrator.
<b>Format</b>	String

<b>Name</b>	New User Data
<b>Input to</b>	Administrative Facilities Module 1.5
<b>Output from</b>	Interact Through Web Interface 1.1
<b>Description</b>	Information about new users added by the administrator.
<b>Format</b>	String

<b>Name</b>	Program Running Mode
<b>Input to</b>	Administrative Facilities Module 1.5
<b>Output from</b>	Interact Through Web Interface 1.1
<b>Description</b>	The decision about which mode to run the program in, made by the administrator.
<b>Format</b>	String

<b>Name</b>	Configuration Report
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Administrative Facilities Module 1.5
<b>Description</b>	The feedback to the administrator about the latest changes made by the administrator.
<b>Format</b>	String

<b>Name</b>	Download Information
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Statistics Module 1.3
<b>Description</b>	Statistics about download of users.
<b>Format</b>	String

<b>Name</b>	Daily Network Traffic
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Statistics Module 1.3
<b>Description</b>	Statistics about daily network traffic.
<b>Format</b>	String

<b>Name</b>	Persistent Attack Tracking Information
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Statistics Module 1.3
<b>Description</b>	Statistics about persistent intrusion efforts.
<b>Format</b>	String

<b>Name</b>	Source IP
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Monitoring Module 1.2
<b>Description</b>	Source IP's of all packets, monitored by the system.
<b>Format</b>	String

<b>Name</b>	Destination IP
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Monitoring Module 1.2
<b>Description</b>	Destination IP's of all packets, monitored by the system.
<b>Format</b>	String

<b>Name</b>	Packet Size
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Monitoring Module 1.2
<b>Description</b>	Sizes of all packets, monitored by the system.
<b>Format</b>	Numerical data type

<b>Name</b>	Cache Size and Location
<b>Input to</b>	Administrative Facilities Module 1.5
<b>Output from</b>	Interact Through Web Interface 1.1
<b>Description</b>	Update about the size of disk and disk location that is decided by the administrator.
<b>Format</b>	String

<b>Name</b>	Rule Specification
<b>Input to</b>	Interact Through Web Interface 1.1
<b>Output from</b>	Intrusion Detection Configuration Module 1.6
<b>Description</b>	Update of the rules that are used to detect and prevent intrusions, made by the administrator.
<b>Format</b>	String (a regular expression)

<b>Name</b>	Denial
<b>Input to</b>	Display Module 3.3
<b>Output from</b>	Blacklist and Whitelist Control Module 2.1 Download Control 2.2 Check for Blocked Clients 2.5 Check for Intrusions 2.6 Content Filtering Module 3.1
<b>Description</b>	A warning indicating the packet will not be admitted.
<b>Format</b>	String

<b>Name</b>	Filtered Packet
<b>Input to</b>	Caching Module 3.2 Display Module 3.3
<b>Output from</b>	Content Filtering Module 3.1 Caching Module 3.2
<b>Description</b>	A packet from a Remote Server is filtered in the Content Filtering Module. Then it is sent to Caching Module to be cached and forwarded from the Caching Module to the Display Module.
<b>Format</b>	TCP/IP packet

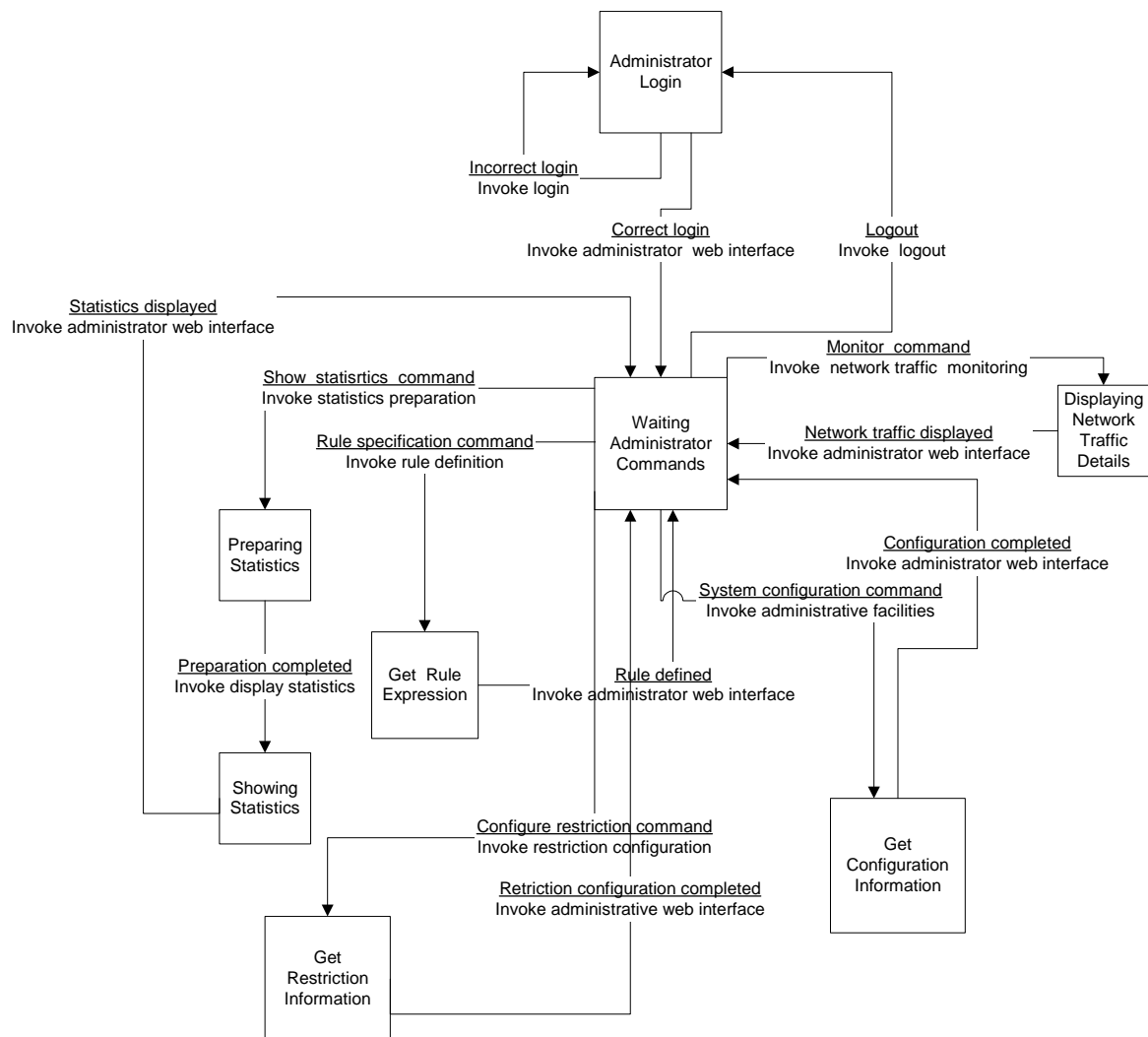


<b><i>Name</i></b>	Request Validation
<b><i>Input to</i></b>	Check for Intrusions 2.5
<b><i>Output from</i></b>	Modification of Confidential Internal Information 3.4
<b><i>Description</i></b>	A packet from a Remote Server is filtered in the Content Filtering Module. Then it is sent to Caching Module to be cached and forwarded from the Caching Module to the Display Module.
<b><i>Format</i></b>	TCP/IP packet

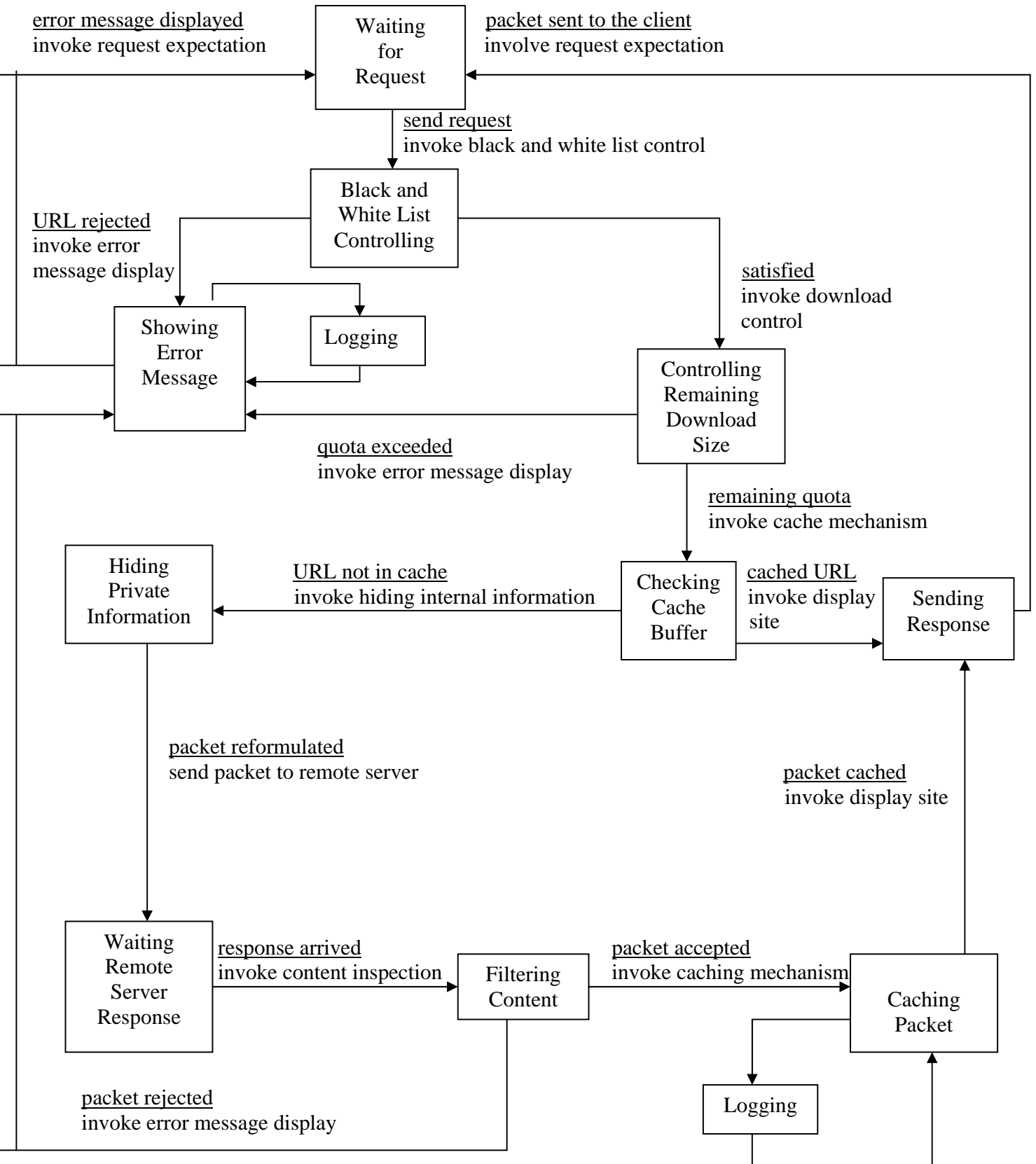
## 7.3 Behavioral Modeling

### 7.3.1 State Transition Diagrams (STD)

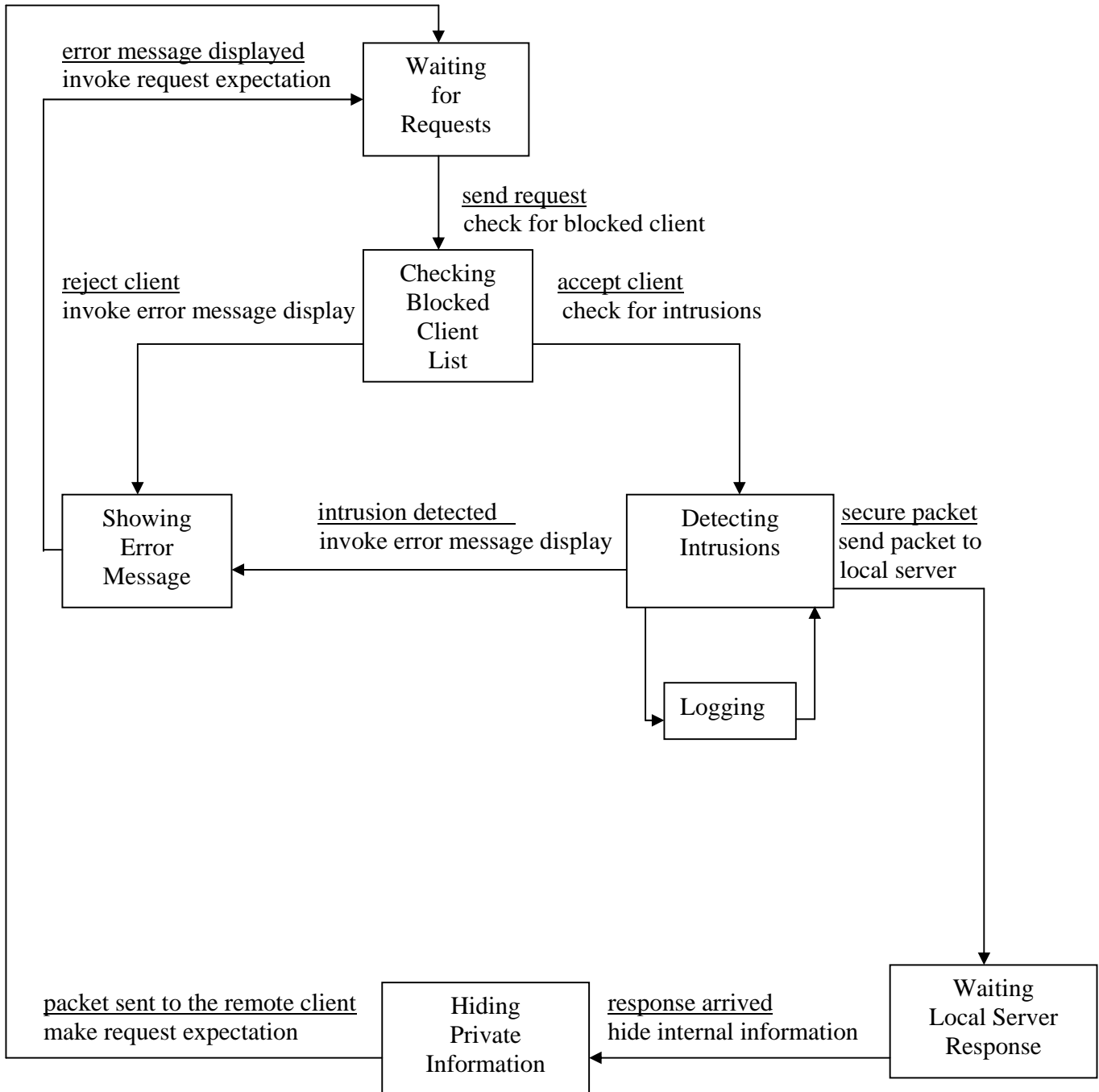
#### *Web Administration Interface*



### State Transition Diagram for Local Client Actions



### State Transition Diagram for Remote Client Actions



## 8. RISK MANAGEMENT

### 8.1 Scope

Risk management is one of the facilities that should be performed in every project. Facing risks is unavoidable while doing projects and potential risks will affect the overall performance of the project if they occur, so having a risk management plan and coping with risks leads to more successful projects. As a result, we decided that we should perform risk management activities through the life cycle of our project.

### 8.2 Risk Table

<b>Risk</b>	<b>Probability</b>	<b>Impact</b>
Lack of knowledge on subject	% 30	2
Misunderstanding requirements of customers	% 20	2
Members' failure in performing due responsibilities	% 30	3
Lack of experience in holding a project management process	% 20	3
Falling behind schedule	% 10	3
Hardware / Software failure on development platform	% 5	1
Withdraw of a team member	% 3	2
Disagreements among team members	% 15	4

#### **Impact Values:**

**1-** Catastrophic management process

**2-** Critical

**3-** Marginal

**4-** Negligible

### **8.3 Risk Mitigation, Monitoring and Management Plan**

#### **➤ *Lack of Knowledge on Subject***

Since none of our team members have a background on security or network areas, it is highly possible that our project will be affected. This is likely to have a critical impact on the project; so to avoid being blocked by missing knowledge, we have decided to track the progress of each member in weekly reviews. In case we realize we are in a risky situation, we will try to cooperate in research and consult experienced developers studying in this area.

#### **➤ *Misunderstanding Requirements of Customers***

Misunderstanding of customer requirements is also a common failure in software engineering. To avoid this risk, we are meeting with people from as many companies as possible, and trying to lower the risk that specifications may escape unnoticed. These companies are both developer companies and end users, so that we are exposed to different points of view. We are trying to be as clear as we can in terms of language and jargon, and repeat the information we get, asking for confirmative feedback. As the project progresses, we will develop prototypes incrementally and ask for feedback at regular intervals, so that any misleading can be noticed as early as possible.

#### **➤ *Members' failure in performing due responsibilities***

Being senior students and attending various technical elective courses with highly changeable demands makes it a high possibility that we may fall behind our personal deadlines. This is another case where we rely on weekly reviews and our mail group to monitor. Also to avoid the risk of failures due to personal factors, we are trying to plan personal tasks in terms of weeks so that the members are able to plan their weekly schedule with respect to project progress. For the management process, we have decided that if a member is not likely to fulfill necessary tasks in due course, others must be notified beforehand by the mail group, so that appropriate steps may be taken before too late, such as a redistribution of tasks.

#### **➤ *Lack of Experience in Holding a Project Management Process***

Another shortcoming of our team is that since this is our first major-scaled project, we are not experienced in coordination and management of a project. We are trying to foresee the problems of working in a 5-member team and take decisions in collaboration. In case we detect any fallacies in

project management, we will try to overcome it by scheduling more meetings.

➤ ***Falling Behind Schedule***

Besides failing in individual tasks, it is also possible that we may altogether overestimate our joined capacity, and fail in scheduling the overall process. We are trying to prepare and follow our schedules as early as possible, which will lead to more time to regain control if any planning fallacy occurs. We are always considering that extra time may be required due to natural tendencies to overestimate personal capabilities and underestimate the time that will be required to fulfill tasks.

➤ ***Hardware / Software Failure on Development Platform***

Hardware and software failures must be taken care of in all kinds of projects, since although its probability is not so high, its impacts will be great. We have chosen two team members, who will be responsible with weekly backup of work done. This responsibility is also assigned to all members in terms of their private work. We are also intending to use the group cvs that will not be hosted in our personal computers. In case of a failure, every member will be responsible by the restoration of the project from the backups, in terms of restoring one's own work to the group cvs.

➤ ***Withdraw of a Team Member***

Withdrawal of a team member, although not that common, is a great risk in terms of its effects. We are intending to view the process as professionally as we can, and this realization will avoid serious misbehavior which follow from personalizing of situations. In case that these efforts are useless, and a member decides to withdraw from the team, all members are required to document the work they are doing individually, and store both this documentation and the source codes in the group CVS. Also we have come to an agreement that the member will spend one more week with the rest of team, helping and instructing them about the work that must be later developed by the team.

➤ ***Disagreements Among Team Members***

Disagreements among team members are not rare in groups larger than a few people, because there is a great deal of subjects to be decided, varying from the times scheduled for meetings to the prospective properties of the final product. Therefore, we have decided to always follow democratic rules in decision process, and try to convince opposed people before moving to other decisions. Members are asked not to be conserved about their feelings, to avoid serious disagreements that might

lead to greater problems later. In case of serious disagreements, we will all take time for more research and discuss the subject at the following meeting. Since our team consists of five members, we will always follow the majority and the members have agreed to accept the decision of the majority as their own.

## **9. SOFTWARE QUALITY MANAGEMENT PLAN**

### **9.1 Introduction**

Developing a project as concerning project quality and continuity does stand as an undeniable property leading to the constructed projects perfection. According to that idea, we make analysis for what we can do in order to maximize the project that we plan to construct and publish in future. To aim at highest-level quality, we shall detect possible aspects which are potentially against product development and product itself, and avoid those aspects throughout the software process. Especially, we will care about the following points;

- Security is the most important quality measure for our application level gateway because it is mainly designed for network security. So throughout the project process, we will mostly care about whether our tool provides enough security and reliability.
- Network access speed is another important issue for our tool due to its indispensable necessity for providing acceptable network connection access.
- Ease of use and user friendliness is unavoidable for almost all projects . So, we will try to provide the user with carefully designed graphical user interfaces so that the user will not have to read loads of manuals.

The design of the software should be flexible enough to be compatible with modules that can be added in the later development phases This is another quality issue that we will consider.



## **9.2 Quality Assurance Tasks**

For ensuring software quality, we determined some tasks that will be conducted throughout the software process by all of the members of the group.

- Schedule checking will be performed to cope with the risk of falling behind the timetable.
- A coding standard document will be prepared to make the code understandable for all of the group members and to ease debugging in case of error.
- Umbrella activities will be conducted regularly.
- Unit tests will be held regularly.

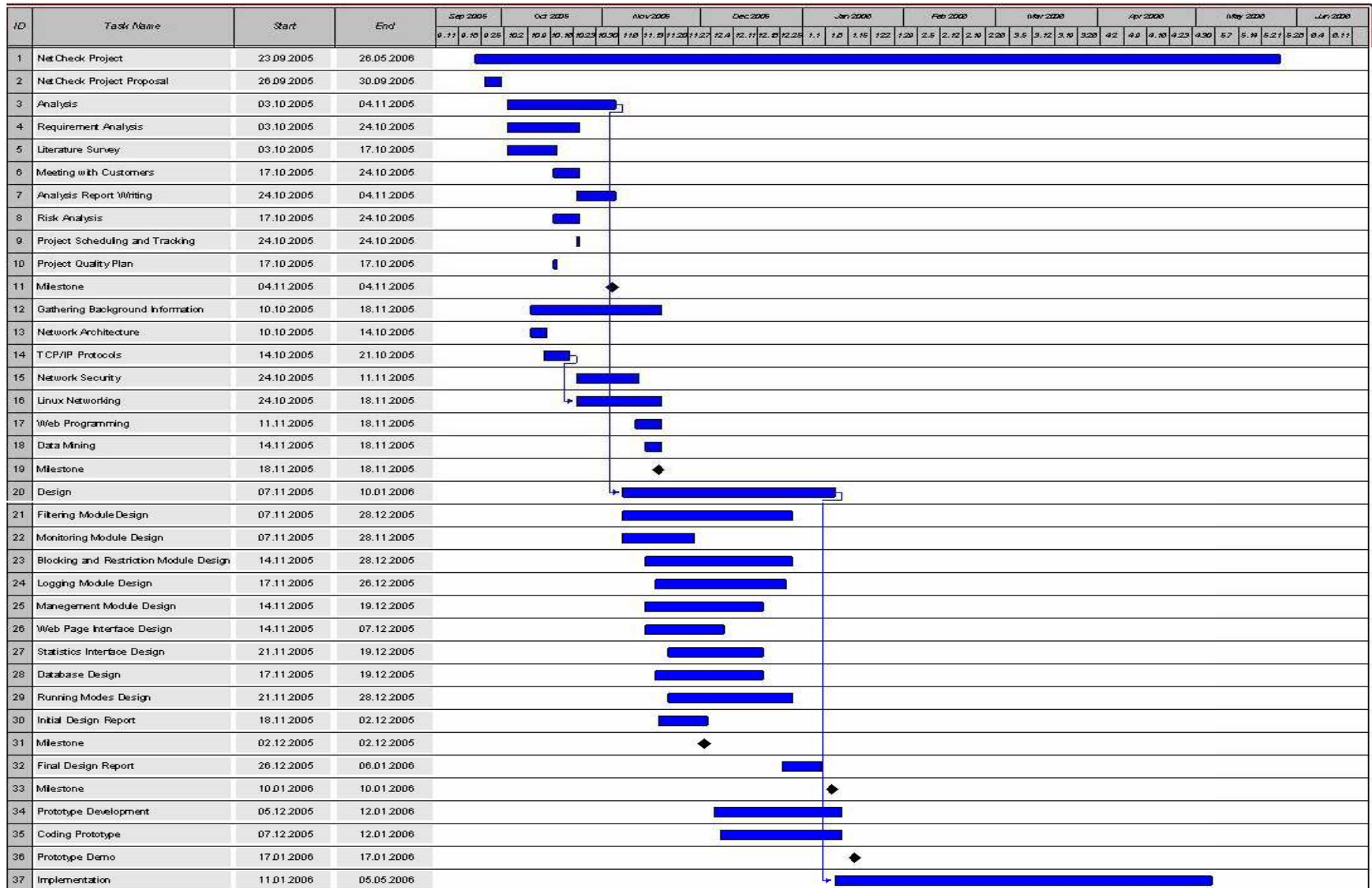
## **9.3 Reviews**

Since formal technical reviews are an important software quality activity, we will perform frequent and regular meetings for performing these formal technical reviews. By these meetings we intend to trace the progress of the project and assign weekly works to members of the group.

Our main objectives by performing formal technical reviews are;

- To make our project more manageable and traceable.
- To confirm that our project meets its requirements.
- To uncover errors in an early phase of the project.
- To ensure that our project obeys the predefined standards.

## 10. APPENDIX-A





## 11. REFERENCES

- [1] Snort, The De Facto Standard for Intrusion Detection/Prevention  
*<http://www.snort.org>*
- [2] DansGuardian, Web Content Filtering for All,  
*<http://www.dansguardian.org>*
- [3] WebSense, Web Filtering and Web Security- Products and Services,  
*<http://www.websense.com/>*
- [4] NetNanny, Keeping Your Kids Safe on the Internet,  
*<http://www.netnanny.com>*
- [5] Liss II Secure Gateway, Telco Tech Security Systems  
*<http://www.techotech.de>*